



SERVICE • SUPPORT • ADVOCACY

AREA AGENCY ON AGING
San Benito & Santa Cruz Counties

FOSTER GRANDPARENT/SENIOR COMPANION PROGRAM
Monterey, San Benito, Santa Clara & Santa Cruz Counties

COMPANION FOR LIFE
Tax Counseling Assistance

PROJECT SCOUT
Emergency Response Systems

AREA AGENCY ON AGING ADVISORY COUNCIL

Wednesday, January 20 2021

10 a.m. – 12 Noon



<https://us02web.zoom.us/j/81134388621?pwd=dTBwNTI1TGJNU0NMakVoMjZxOE1lZz09>

Meeting ID: 811 3438 8621

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AGENDA

- 10:00
1. Welcome, Call to Order and Introductions
 2. Additions & Deletions to the Agenda
 3. Receive Announcements from Board Members and/or Advisory Council members
 4. Comments from Members of the Public on Items Not on the Agenda
 5. CONSENT AGENDA
Approve minutes of December 2020 AAA Advisory Council Meeting

234 Santa Cruz Avenue • Aptos, California 95003 www.seniorscouncil.org
PHONE: AAA – (831) 688-0400 • FG/SCP – (831) 475-0816 • SCOUT – 1-877-373-8297 • FAX: (831) 688-1225

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MONTEREY, SAN BENITO, & SANTA CRUZ COUNTIES & YOUR PRIVATE DONATIONS

- | | | |
|-------|-----|--|
| 10:10 | 6. | Committee Reports |
| | | 1. Advocacy Committee |
| | | a. Governor's State Budget |
| | | b. Advocacy Priority Status Report |
| | | 2. California Senior Legislature |
| 10:30 | 7. | AAA Advisory Council Bylaws Review |
| 10:45 | 8. | Master Plan for Aging |
| | | 1. Release of Governor's Master Plan (attached) |
| | | 2. Developing & Delivering the PSA-13 Local Playbook |
| | | <i>(see DRAFT)</i> |
| 11:15 | 8. | Executive Director's Report |
| 11:40 | 9. | Miscellaneous Correspondence & Other Items |
| 11:55 | 10. | Adjourn |

Next Meeting: February 17, 2021

Questions, Clarifications or Additional Information:

If you have a question or wish clarification or additional information about any agenda item or attached materials, please telephone Seniors Council Executive Director Clay Kempf at 688-0400 ext. 115 before the meeting. If you get voicemail, please leave a detailed message so that a response can be made.

Accessibility:

This organization attempts to make meeting content understandable in languages other than English. All Meeting rooms are accessible for people with disabilities. If you wish to discuss reasonable modifications or accommodations for language or disability, please contact the Seniors Council office at 688-0400 at least 48 hours before the meeting.

Seniors Council Mission Statement

It is the mission of the Seniors Council to enable older persons to function with independence and dignity in their homes and in the community to their fullest capacity.

Area Agency on Aging Mission

To provide leadership in addressing issues that relate to older Californians; to develop community-based systems of care that provide services which support independence within California's interdependent society, and which protect the quality of life of older persons and persons with functional impairment; and to promote citizen involvement in the planning and delivery of services.



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JOINT MEETING OF
SENIORS COUNCIL BOARD OF DIRECTORS AND
AREA AGENCY ON AGING ADVISORY COUNCIL

December 10, 2020

MINUTES

BOARD MEMBERS PRESENT: Pam Arnsberger, Barbara Canfield, Cathy Cress, Darrell Johnson, Barbara Kaiser, Wendy King, Mickie Luna, Wayne Norton, Antonio Rivas, Jane Schwickerath, Gwen Yeo

EXCUSED: Steven Matzie, Creighton Mendivil

AAA ADVISORY COUNCIL:

Lisa Berkowitz, Community Bridges/Meals on Wheels, AAA Provider Rep

Jacques Bertrand, City of Capitola

Sandy Brown, City of Santa Cruz

Jack Dilles, City of Scotts Valley

Mary Edge, City of San Juan Bautista

Lowell Hurst, City of Watsonville

Bruce McPherson, Santa Cruz County Board of Supervisors

EXCUSED: Chuck Molnar, At Large/CSL

ABSENT: Greg Caput, Santa Cruz County Board of Supervisors

FOSTER GRANDPARENT/SENIOR COMPANION ADVISORY COUNCIL: None.

STAFF PRESENT: Clay Kempf, Seniors Council Executive Director; Patty Talbott, AAA Administrator; Cathy Colvard, Fiscal Officer; Hilary Minugh, Fiscal Specialist; Ed Santana, Project SCOUT; Gus Ceballos, Companion for Life; Britt Bassoni, Special Projects Director; Kathryn Ramirez, Foster Grandparent/Senior Companion Program Director; Cristina Bañuelos, FG/SC Coordinator; Chris Greenwood, FG/SC Coordinator; Lydia Ramirez, FG/SC Coordinator; Esmerelda Ramirez, FG/SC Program Assistant; Caren Dix, AAA Registered Dietitian

OTHERS PRESENT: Ray Cancino, CEO, Community Bridges; Kaite McGrew, Staff, Santa Cruz County Seniors Commission; Mark Johansen, SC County Seniors Commission; Alicia Morales, Director, Aging and Adult Services Director Santa Cruz County

1. Welcome, Call to Order and Introductions

President Pam Arnsberger called the meeting to order at 9:50 AM and introductions were made.

2. Additions and Deletions to the Agenda

None.

3. Receive Announcements from AAA Advisory Council and Board members

Bruce McPherson announced he has just received notice that Santa Cruz County will be receiving a limited amount of COVID vaccine next week. No additional details yet.

4. Comments from Members of the Public on Items Not on the Agenda

None.

5. Consent Agenda

Meeting Minutes

Seniors Council Board members were referred to pages 5-1 to 5-5, minutes of the October 15, 2020 meeting. **MOTION**, Johnson/Yeo, to approve the minutes as submitted. **PASSED** unanimously.

AAA Advisory Council members were referred to pages 5-6 to 5-10, minutes of the October 14, 2020 meeting. **MOTION**, McPherson/Bertrand, to approve the minutes as submitted. **PASSED** unanimously

6. Committee Reports

Finance Committee –Barbara Kaiser referred to pages 6-2 to 6-5, agency-wide budget update, and provided an overview. She noted that total income is considerably less than it should be, \$157K, however total expenses are also less by \$308K, and at this time the agency is comfortably in the black. Jane thanked Barbara for doing a great job.

Barbara then referred to page 6-1, notification of Check Signing Limit Increase, **MOTION**, Kaiser/Schwickerath, to approve the recommended increase in the limit for one person signatures on agency checks. **PASSED** unanimously

7. Setting the Stage

Clay provided background on the joint meeting and the agenda for today and began the power point presentation. He provided background on the development of the Master Plan for Aging, which is a result of advocacy and Governor Newsom's action to create a 10-year comprehensive plan for aging in California. A Statewide Steering Committee was formed and Clay was honored to be selected as one of the 33 members. The Committee prepared a draft plan with four major goals and over 800 recommendations. This is a Cabinet-level plan, so we need to look at how it will be implemented both statewide and locally. The State is supposed to provide a local blueprint and a toolkit. Clay stressed that we don't want it to be another strategic plan that sits on the shelf. He noted that the landscape is very different than when planning started fall when the State had a budget surplus and before COVID. He said it is important to remember that doing nothing will cost more than creating programs to meet the needs. Look at bigger pictures of how dollars are

currently being spent, i.e. emergency rooms, and how programs can help. An accurate picture developed at the state level of the impact of proposed expenditures related to the increasing aging population is needed.

Bruce said 800 recommendations is a big number, can they be grouped and consolidated? How do we sort that out? Clay agreed and said it is important to remember this is a 10-year plan and we can't do it all at once, we can also focus efforts on the policy side. Clay is part of workgroup that is trying to consolidate recommendations and develop focus areas.

Review of Master Plan for Aging Executive Summary

GOAL 1 – Long Term Services and Supports

Clay referred to "table of elements showing all the programs available and a "spider web" diagram of what it's like to try to navigate services. It has been difficult for even seasoned staff to navigate to help their family members.

Fragmentation of the system starts with multiple state departments. What is best way to navigate this? Not realistic to merge all the departments. "No wrong door" Aging and Disability Resource Connection (ADRC) approach can be the local contact to help people navigate.

San Benito County is priority for ADRC – the AAA has received a CDA grant for ADRC. Britt provided an overview of the ADRC project; focus on coordination of available and accessible services. Complex to do, lots of moving parts and limited staffing and time, important to be efficient and make connections in a way that makes sense.

Wayne asked if there's an advocacy component to ADRCs, especially for rural areas who have access issues to services that may not be offered in their areas.

Jane asked what the human story is. How does this actually work?

Britt – caregiver can arrange for caregiver support, meals, information, etc. all at one point, without having to retell the story again and again. People with disabilities can get connected with Department of Rehab, assistive technology, etc.

Is there an advocate for the senior who is seeking help alone? ADRC staff provide more assistance to the senior seeking help and can help them navigate.

Cathy Cress said what is being described is care management; they help people navigate the system. Really comes down to having one person helping them navigate the system. 90% of seniors can't get geriatric care management. Britt said one of the four core components is short-term service coordination. Staffing is an issue, but once the infrastructure is in place, most of the expenditures are in staffing. It is complex and a heavy lift, but something to help for those who can't access geriatric case management. Clay said he sees ADRCs as enhanced I&A that works. I&A has never been funded adequately, this will help. Gwen sees it as a mixed model of MSSP and I&A. Pam shared her experience in Hawaii where the state created a fancy statewide website, but it just didn't work. On the Big Island, they did a brick and mortar center that people could actually go and it worked.

Cathy said a coordinated intake is also needed. Bruce said only 1 out of 3 homes has a landline now so we have to find the best ways to reach people.

Goal 2 – Age Friendly/Livable Communities Clay said that Bruce's comments lead into this goal, as access is part of Livable Communities. Also looking at a continuum of aging. When do you get old? AARP says its 50, AAA's its 60, Medicare is 65, etc. There's potentially a 50 year span of aging. Clay said the Age Friendly/ Livable Communities Workgroup decided to use AARP's 8 Domains of Livability. He was pleased to see the recommendations for engagement and reducing isolation. He reviewed the executive summary, and noted that everything is intertwined.

How does this impact our AAA? We've done a lot of work to promote Age Friendly, SC County and City of Watsonville. When Age Friendly is complete in SC County, AAA would like to duplicate in San Benito County. How do we connect by phone and internet? Many gaps. Three components: 1. For internet someone will need a device, 2. Internet provider connected to persons house which is particularly challenging in rural areas, and 3. Knowing how to use the devices and access programs. The Governor has a stated goal to create statewide broadband, need to make sure seniors are a component of this. CDA is recruiting for Director of Engagement, also recruiting for Internet/Broadband person at State level. Jane said schools in rural low-income areas have purchased old school buses and set them up as rural hot spots. It may take that kind of creativity for rural seniors.

Clay said this is a great segue way into what Kathryn Ramirez of FG/SC program is doing with internet. Kathryn said Salinas school districts are providing buses with internet hot spots and the California School Board Association has put out a request to have a bond measure. It's a good time for senior advocates to jump effort on this as well. She reviewed the plans they implementing with their program. Some of the volunteers don't have technology or skill set to access. FG looking at using Chromebooks to connect with students. Not all volunteers want to or can do technology, so developing non-tech options too. One school district is willing to loan Chromebooks to the FG program.

Engagement and Volunteerism is a huge part of Age Friendly/Livable Communities Clay said one of the challenges of COVID is that senior programs are very reliant on senior volunteers. Volunteers are also doing professionally level jobs such as Ombudsman, health insurance counseling, tax assistance (requiring IRS certification), classroom assistants. Clay we need to have realistic expectations of volunteers, provide adequate training and support if we want them to do this job. The Santa Cruz County Volunteer Center is a fantastic resource, most areas don't have one as strong as ours. San Benito County doesn't have a Volunteer Center at all.

FG/SC Program Coordinator Chris Greenwood shared about doing their first virtual volunteer inservice and successful recording of volunteers reading books over

Zoom. She said the volunteers are loving it. FG Program Coordinator Lydia Ramirez is working on having a Vietnamese volunteer to read for their students in Santa Clara County and Spanish language presentations are being prepared as well. Lydia has 2 volunteers doing Zoom classwork. Pam asked if some of the techniques will continue post-COVID. Kathryn is working on a plan for re-entry and does believe it will continue to be a component. She just got word that 2 volunteers have COVID, one is doing better, and one is in ICU. Need to pull SC volunteers that are doing errands for clients under the shutdown. Chris said it used to be that volunteers had to live close to the school they worked at, this opens up possibilities. Kathryn said the program is forging a relationship with Loaves and Fishes, helping with Chromebooks and training. Gwen asked about demographics, Kathryn referred to report she provided on pages 5-13 and 5-14.

Goal 3 Health and Wellbeing

Clay continued review of the Executive Summary, glad to see oral health included, a long time advocacy priority. He said all the programs that we operate are part of health and wellbeing with a focus on keeping seniors at home and healthy. Falls prevention is a new program for us. Gus Ceballos presented on falls prevention. He said that Companion for Life is successful and self-sustaining needs to be part of something bigger. The Seniors Council Falls Prevention program will be an umbrella program, it will include CFL, evidence-based falls prevention like Matter of Balance and Tai Chi and in-home fall risk assessments. Gus said 1 in 4 Americans 60 and older fall each year. Estimated out of pocket costs for uncovered falls prevention costs is \$12B annually. Falls prevention is a national health priority. Partners, healthcare providers, senior service providers, and seniors. Through partnerships, we have the means to provide programs and supports to low-income seniors.

The Seniors Council has three viable falls prevention programs right now.

1. Companion for Life – locally based emergency response system
2. Matter of Balance – has just been certified to be offered to be taught via Zoom.
3. In-home falls risk and safety assessment, can be done by homeowner using assessment tool or by trained staff. Home modifications can be provided free of cost under the falls prevention program. The Seniors Council is positioned to be the leader in falls prevention in Santa Cruz County. Clay said the partnership with Kaiser is exciting, and the Santa Cruz Warriors is interested and wants to help do a video about in-home assessment.

Goal 4 – Economic Security and Safety

Emergency prep also includes COVID efforts. Clay said the work of Project SCOUT is a huge part of economically helping our local seniors. Ed shared his report through Zoom chat- 1991 returns completed, 85% compared to last year, considering most done remotely under COVID this was an amazing job by volunteers. Shared story of tax assistance client. Barbara K. asked how Ed will be reaching out to people who didn't access services online last season about how they can access SCOUT this coming year. Ed is working on outreach. Ed also

wants to reach out to fire victims. Ed confirmed that the service area for SCOUT is SC County. Clay thanked Gus and Eddie for heading up single person programs, Ed has yet to have a "normal" tax season yet and is doing a great job.

9. Advocacy Committee

Clay referred to page 6-6, Advocacy Committee recommendations. Wayne said there a lot of statewide issues here, but these topics include local advocacy too, for example the situation with the Live Oak Senior Center touches on several of them. The Center is a county-wide asset and this issue needs to be resolved through county-wide effort. It is really important and essential local advocacy is needed. Clay, great point and maybe add in as a local priority.

Clay walked through priorities - \$35M nutrition asked, including asking for state nutrition augmentation to be permanent. Critical to local services and statewide. Falls prevention program funding extension, COVID has made implementation more difficult, would like to see funding made permanent. \$56M for ADRC expansion to make it statewide. LTC Ombudsman – access issues have been highlighted during COVID, as well as need for additional professional staff. Digital divide has already been discussed as an issue. Creation of California Department of Community Living, a similar structure to federal Administration on Community Living. Volunteer engagement.

MOTION, Norton/Schwickerath, for the Seniors Council Board of Directors to endorse the 2021 Legislative, Budget and Advocacy Priorities **PASSED** unanimously

MOTION, Edge/Bertrand, for the Area Agency on Aging Advisory Council to endorse the 2021 Legislative, Budget and Advocacy Priorities **PASSED** unanimously

In closing, Clay reviewed the 5 components of successful project:

1. Leadership, 2. Rational data-driven priorities and decision making
3. Comprehensive including the impacts of all the actions both pro and con. Clay said this is key on any proposal. 4. Stakeholder input – service recipients should have input. 5. Accountability – who followed through, did this happen or was it just a nice idea that sat on a shelf? Also includes holding ourselves, local leaders and state officials accountable.

10. Miscellaneous Correspondence

None

11. Adjournment

Pam offered a special thanks to all the staff for adapting to a very difficult situation this year. Adjourned at 12:35

Minutes prepared by: Patty Talbott



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Seniors Council 2021 Legislative, Budget and Advocacy Priorities

State Efforts

1. **Nutrition** – seek additional funding and program changes to support the critical work of AAA's providing food services to older adults and people with disabilities. This includes maintaining and making permanent the \$17.5 million state general fund support that will sunset on December 31, 2021 (AB 79) and providing additional funding to address the overwhelming demand demonstrated during the pandemic.
2. **Falls Prevention** – work to make the Dignity at Home Fall Prevention Program permanent.
3. **ADRC** – Seek funding and legislative changes necessary to expand ADRC's statewide and establish no wrong door systems.
4. **Long Term Care Ombudsman** – seek legislative changes to strengthen the ombudsman program and ensure that the program has the needed staffing to effectively execute its federal responsibilities.
5. **Digital Divide** – seek legislative changes necessary to increase access for older adults and people with disabilities to digital technology
6. **California Department of Community Living** - Explore the Interest in continuing efforts to create an expanded, more inclusive department.
7. **Volunteerism** – a number of programs (HICAP, Ombudsman, Tax Preparation, etc. are designed to use volunteers in a professional capacity – requiring specific and extensive training and certification as a condition of volunteering. It saves money, and engages and utilizes the skills of people of all ages, especially seniors, in staying connected with their communities. Enhanced coordination of and funding for volunteer recruitment and review of training expectations should be explored.

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6.1-1

Seniors Council 2021 Legislative, Budget and Advocacy Priorities

Local Efforts

1. Lead Local Implementation of Master Plan on Aging
 - (see detailed plan)
2. Live Oak Senior Center
 - Secure the Future of the Center as a dedicated hub for senior services
3. Dedicated Santa Cruz County AAA Funding
 - Establish the AAA as a standing budget item in SC County
 - Add the AAA as an evaluator of services for older adults and people with disabilities in CORE (or equivalent) process
4. Community Program Funding
 - Restore Community Program funding in Scotts Valley, Capitola
5. Create a No Wrong Door/ADRC in San Benito County

DATE: January 14, 2021
FROM: Patty Talbott, AAA Administrator
TO: AAA Advisory Council
RE: **ADVISORY COUNCIL BYLAWS REVIEW OF PROPOSED CHANGES**
ACTION REQUESTED

After an initial review of the Advisory Council bylaws at the October, 2020 meeting, staff was directed to prepare recommendations for proposed changes. Attached is a markup of the bylaws with the following proposed changes. *Note: Throughout the document, "Inc." has been removed after the Seniors Council of Santa Cruz and San Benito Counties, as it was never part of the agency's legal name.*

ARTICLE I - NAME

- Clarified name as AAA Advisory Council there is now more than one advisory council under the Seniors Council.

ARTICLE III – FUNCTIONS

- Eliminated item (g) which references an annual meeting which had been held in conjunction with election of Seniors Council Board.

ARTICLE IV – MEMBERSHIP

- **Increases membership to 16** by including previously unused slot designated for a Triple-A Advisory Council of California (TACC) member who was not on the Advisory Council.
- Eliminates language that the TACC representative must attend Advisory Council and Board meetings, as TACC rep should be a member of the Advisory Council.
- Item (l) clarifies that priority is given to at large members with experience that aligns with priorities outlined in Older Americans Act regulations.
- Item (m) changes the designated slot from TACC rep to CSL rep.
- Section 3 – terms changed from July 1-June 30 to January 1-December 31 to reflect terms of appointments of jurisdictional reps, who are the majority of the Advisory Council. Recruitment efforts will happen in November, rather than May. Language that members are encouraged to appoint alternates.
- Section 5 – notation added that jurisdictions should send notice of appointments to the AAA.

ARTICLE V – MEETINGS

- Item (g) clarifies that rather than requiring the Advisory Council to submit regular reports to the Board, an Advisory Council or staff member will provide regular *updates*.

ARTICLE VI – OFFICERS

- Recommendation for election of officers shall happen in February, rather than July.

ARTICLE IX - AMENDMENT

- Bylaws may be amended by advance notice by meeting agenda packet, rather than 10 day notice.

PROPOSED REVISIONS JANUARY, 2021

**~~AREA AGENCY ON AGING~~
~~OF SANTA CRUZ & SAN BENITO COUNTIES~~
AREA AGENCY ON AGING ADVISORY COUNCIL
TO THE
SENIORS COUNCIL OF SANTA CRUZ AND SAN BENITO COUNTIES
(AREA AGENCY ON AGING, **Planning and Service Area** PSA #13)
234 Santa Cruz Ave., Aptos, California 95003
PHONE: (408) 688-0400 or (408) 476-6033
BY-LAWS**

ARTICLE I - NAME

Section 1. Name of Organization

The name of this organization shall be the **AREA AGENCY ON AGING** ADVISORY COUNCIL to the Seniors Council of Santa Cruz and San Benito Counties (~~Area Agency on Aging, PSA #13~~). The Advisory Council shall act in an advisory capacity to **the Board of Directors** of the Seniors Council of Santa Cruz and San Benito Counties in its function as the Area Agency on Aging.

ARTICLE II - PURPOSE

Section 1. - Purpose

- a. To participate in fostering a comprehensive, coordinated service delivery system, involving public and private agencies and resources, in order to meet the needs of older persons of Santa Cruz and San Benito Counties.
- b. To provide a forum for all older people to express their needs, or to assure that such a forum is provided by the Seniors Council and to serve as a channel of communication among organizations serving those needs, or to assure that the Seniors council serves as such a channel of communication.
- c. To advocate for and assure productive senior citizen participation in planning, coordinating, and administering programs and services to meet the needs of older persons.

ARTICLE III - FUNCTIONS

Section 1. Function of the Advisory Council shall be as follows:

- a. To serve as an advisor to the Seniors Council of Santa Cruz and San Benito Counties, ~~Inc.~~ in its role as the Area Agency on Aging .
- b. To act as an independent advocate for older persons, taking positions on matters pertaining to Federal, State and local policies, programs and procedures and any legislation affecting older persons, and to advise the Seniors Council on these matters.
- c. To actively seek advice from community councils on aging, senior advocacy organizations, local aging commissions, elected officials, and the general public for the purpose of advocating for and making formal presentations to the Boards of Supervisors, Area Agency on Aging, and others on issues of concern to older persons.
- d. To maintain an awareness of and to inform local senior advocates and organizations on specific legislation pending before local, State and Federal governments, and to refer relevant issues to the Seniors Council and/or its

Legislative Committee.

- e. To disseminate information of interest and concern to older persons or to assure that such information is disseminated by the Seniors Council.
- f. To be involved in the development, implementation and monitoring of the current Area Plan.
- ~~g. To assist in organizing an annual area-wide meeting of senior advocates and organizations to discuss priorities and needs of seniors.~~
- h. To hold public hearings or to assure that the Seniors Council holds public hearings on the Area Plan with no less than thirty (30) days notification to the general public and the aging constituency regarding dates, times and locations. Such notification shall contain understandable descriptions of Area Agency on Aging and community-level plans in order to promote informed input.

ARTICLE IV - MEMBERSHIP

Section 1. Membership and Eligibility

- a. The Advisory Council shall consist of fifteen (15) members.
- b. Members of the Advisory Council must be residents of Santa Cruz or San Benito Counties who support the principles, purposes and Bylaws of the Seniors Council of Santa Cruz and San Benito Counties, Inc.
- c. Each member shall appoint a voting alternate who may participate actively in meetings at which the member is not present.
- ~~d. The Advisory Council shall be officially represented on the Triple-A Council of California, Inc. (TACC) by an individual selected by the Advisory Council through a majority vote. The TACC representative must agree to attend Advisory Council and Board of Directors meetings.~~ The term of the TACC representative shall be the same as that of the Advisory Council officers.

Section 2. Composition

The composition of the Advisory Council shall be approved by the Board of Directors of the Seniors Council and by the local government bodies, in accordance with Federal and State guidelines.

- a. At least fifty-one percent (51%) of the membership shall be age 60 or older.
- b. Two (2) members shall represent the Santa Cruz County Board of Supervisors.
- c. Two (2) members shall represent the San Benito County Board of Supervisors.
- d. One (1) member shall represent the City of Capitola.
- e. One (1) member shall represent the City of Hollister.
- f. One (1) member shall represent the City of San Juan Bautista.
- g. One (1) member shall represent the City of Santa Cruz.
- h. One (1) member shall represent the city of Scotts Valley.
- i. One (1) member shall represent the city of Watsonville.
- j. One (1) member shall represent the physically handicapped or disabled population.
- k. One (1) member shall represent the providers of services to the elderly.
- l. Three (3) members shall be selected at-large to represent the older persons residing in Santa Cruz and San Benito Counties. **Priority for consideration of at large members will be given for those with experience working with target populations as outlined in the Older Americans Act.**
- ~~m. One (1) member ex-officio~~ **who shall be either the elected Senior Senator or Senior Assemblymember to the California Senior Legislature for PSA 13** ~~the~~

~~representatives to the Advisory Council to Triple-A Council of California, Inc. (TACC), if that representative is not a regular member of the Advisory Council.~~

Section 3. Terms of Membership

- a. Members shall sit for terms of two (2) years. There shall be no maximum of consecutive terms.
- b. Terms of membership shall be from July ~~January 1~~ of one year until June 30 ~~December 31~~ for of the year two years following appointment to the Advisory Council, or until a successor to the current member is qualified and appointed. Efforts shall be made in ~~November~~ May of each year to solicit members for terms to begin in ~~January~~ July.
- c. ~~Terms shall be staggered, with at least seven (7) members' terms expiring each year.~~
- d. **Members are encouraged to appoint alternates.** The term of an alternate shall expire with the term of the member whom the alternate represents.

Section 4. Termination of Membership

- a. Any member may terminate membership on the Advisory Council by submitting written notice to the Advisory Council.
- b. The Advisory Council may terminate a membership for cause upon making the appropriate finding of cause. In determining "cause," the Advisory Council shall consider attendance, interest in the activities of the Advisory Council (including, but not necessarily limited to : serving on standing committees and/or special committees) , and any other factors which, in the judgment of the Advisory Council membership, have a bearing on determining and finding sufficient cause to warrant termination. Termination by the Advisory Council shall be without prejudice, except where the findings of cause determine misconduct prejudicial to the good of the reputation of the Advisory Council.

Section 5. Vacancies

- a. Governmental Representatives. A vacancy representing a governmental entity shall be filled through the appointment of another individual by the governmental body. **Notice of appointment should be sent to the AAA.**
- b. Special Sector Representatives. A vacancy representing the Physically Handicapped/Disabled shall be filled by announcing the vacancy in writing to groups or organizations associated with the handicapped/disabled. The remaining members of the Advisory Council shall review written applications for membership, and shall select one such individual to fill the vacancy by a simple majority vote. A vacancy representing the Service Providers shall be filled by announcing the vacancy in writing to agencies and organizations providing services to senior citizens. The remaining membership of the Advisory Council shall review written applications for membership, and shall select one such individual to fill the vacancy by simply majority vote.
- c. At Large Representatives. A vacancy at-large representative shall be filled by announcing the vacancy publicly through the media and other appropriate means. The remaining members of the Advisory Council shall review written applications for membership, and shall select one such individual to fill each vacancy by simply majority vote.
- d. Run-Off Election. In the event that no candidate to fill a vacancy, either in the special sectors or at-large, receives a majority vote of the remaining members, there shall be a run-off election between the two highest vote-getters. The one

who receives the higher number of votes shall fill the vacancy.

- e. Balloting. When a vacancy in either the special sectors or at large is to be filled, the remaining members of the Advisory Council shall vote by secret written ballot. Counting of the votes shall be done openly and by two persons.

ARTICLE V - MEETINGS

Section 1. Regular and special meetings will be held at times and places determined as follows:

- a. Regular Meetings. The Advisory Council meetings will be held at times and places determined by the membership.
- b. Special Meetings. Special meetings may be called by the Chairperson or upon the request of twenty percent (20%) of the membership. In such cases, written notice shall be mailed to each member postmarked at least one (1) week or 24-hours by telephone in advance of any such special meeting.
- c. Voting Qualifications. Each member shall be entitled to one (1) vote.
- d. Voting. Motions can be adopted by a simple majority of the members present. To vote, a person must be present during the voting process.
- e. Open Meetings. All meetings of the Advisory Council and its committees are open to the public.
- f. Quorum. The quorum of the Advisory Council at any meeting shall be five (5) members or alternates. A majority of this quorum is required in order to take action.
- g. Record of Proceedings. The Advisory Council shall keep accurate record of its proceedings and transactions and **an Advisory Council member of Seniors Council staff** shall **provide regular updates** ~~submit regular reports~~ to the Board of Directors of the Seniors Council.

ARTICLE VI- OFFICERS

Section 1. Officers

The elected officers of the Advisory Council shall be Chairperson and Vice-Chairperson.

Section 2. Election

Election of officers shall be conducted annually in **February** at a regular meeting of the membership.

Section 3. Terms

Elected officers shall hold office for maximum of two (2) consecutive terms of one (1) year.

Section 4. Termination of Office

Any officer may terminate the term of office by submitting a written notice to the Advisory Council. Any officer's term may be terminated for cause by a majority vote of the membership.

Section 5. Vacancies

Vacancies in office shall be filled for the remainder of the unexpired term by a vote of the membership at a regular meeting.

Section 6. Duties and Responsibilities of Officers

a. The Chairperson shall:

- 1) Chair all meetings of the Advisory Council;
- 2) Represent the Advisory Council where required; and

- 3) Perform such other duties as may be prescribed by the Advisory Council.
- b. The Vice-Chairperson shall, in the absence of the Chairperson:
 - 1) Perform the duties and have the responsibilities of the Chairperson; and
 - 2) Perform such duties as may be prescribed by the Advisory Council.

ARTICLE VII - CONFLICT OF INTEREST

Section 1. Conflict of Interest

A conflict of interest exists when any member has, either directly or indirectly, a special interest in a matter under consideration. Such direct or indirect interest shall include, but not be limited to membership in an organization or agency, public or private, presenting to the membership a proposal seeking funds for a service, or by an association with any organization or agency that would, or could, benefit from any action of the Advisory Council.

Section 2. Resolution of Conflict of Interest

In the event a conflict of interest does occur, or appears to be imminent, the member shall declare the conflict and shall, on that item, abstain from voting.

Section 3. Determination of Conflict of Interest

In the event of a marginal or potential conflict of interest, the member shall declare the existing conditions relative to a conflict and request a ruling on the validity of the conflict. A majority of a quorum present shall determine if a conflict of interest exists. If it does, the member shall abstain as herein required, and if it does not, the member shall be permitted to participate as any other member.

ARTICLE VIII - NON-LIABILITY

No officer, or duly authorized agent of the Advisory council, shall be liable for any obligation arising out of, from, or occurring in the scope of course of the normal activities engaged in on behalf of the Advisory Council.

ARTICLE IX- AMENDMENT

These Bylaws may be amended at any time, upon ~~ten (10) days~~ advance notice **by agenda** of the proposed amendment, by a two-thirds (2/3) majority vote of the members.

ARTICLE X - PARLIAMENTARY PROCESS

Simple parliamentary procedures shall be used to conduct the business of the Advisory Council. When the situation warrants, at the discretion of the Chairperson, Robert's Rules of Order, revised, shall guide the conduct of the meeting.

Last revised: September, 1991

Reviewed: October, 2020

Final review and proposed Revision: January, 2020

7-p



SERVICE • SUPPORT • ADVOCACY

AREA AGENCY ON AGING

San Benito & Santa Cruz Counties

FOSTER GRANDPARENT/SENIOR COMPANION PROGRAM

Monterey, San Benito, Santa Clara & Santa Cruz Counties

PROJECT SCOUT

Tax Counseling Assistance

COMPANION FOR LIFE

Emergency Response Systems

**Master Plan for Aging
Seniors Council Local Playbook –
Draft Plan – for Discussion**

- 1) Informing the Community (*With Whom?*)
 - a. BOS
 - b. Cities
 - c. Businesses/Chambers
 - d. Focal areas
- 2) Local Data Sharing (*What data?*)
 - a. Economic Security Index
 - b. Livability Index
 - c. Aging Demographics
- 3) COVID-19 Response Data (*What data?*)
 - a. Meals served
 - b. I & A calls
 - c. Ombudsman Activity
 - d. Other OAA Programs & Service Units
 - e. COVID-19 Impact Demographics
- 4) **MPfA GOAL 1: HOUSING for All Ages**
Older Adult Housing Prioritization – where is it?
 - a. Aging in Place
 - b. Senior Shared Housing
 - c. Faith-based Mobile Shower Program
- 5) **MPfA GOAL 2: HEALTH REIMAGINED**
 - a. Diabetes Prevention (PVHT) (Hazel Hawkins)
 - b. Falls Prevention
 - i. Classes
 - ii. Assessments
 - iii. Personal Emergency Response Systems

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www.seniorscouncil.org

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and YOUR PRIVATE DONATIONS

6) MPfA GOAL 3: Inclusion & Equity

- a. Ending Ageism
- b. Bridging the Digital Divide
 - i. Aromas SJB Broadband
 - ii. Sr Center w/o Limits
 - iii. FGP - Intergenerational Programs & Internet Connectivity
 - iv. Grey Bears Classes
- c. Volunteerism

7) MPfA GOAL 4: Caregiving that Works

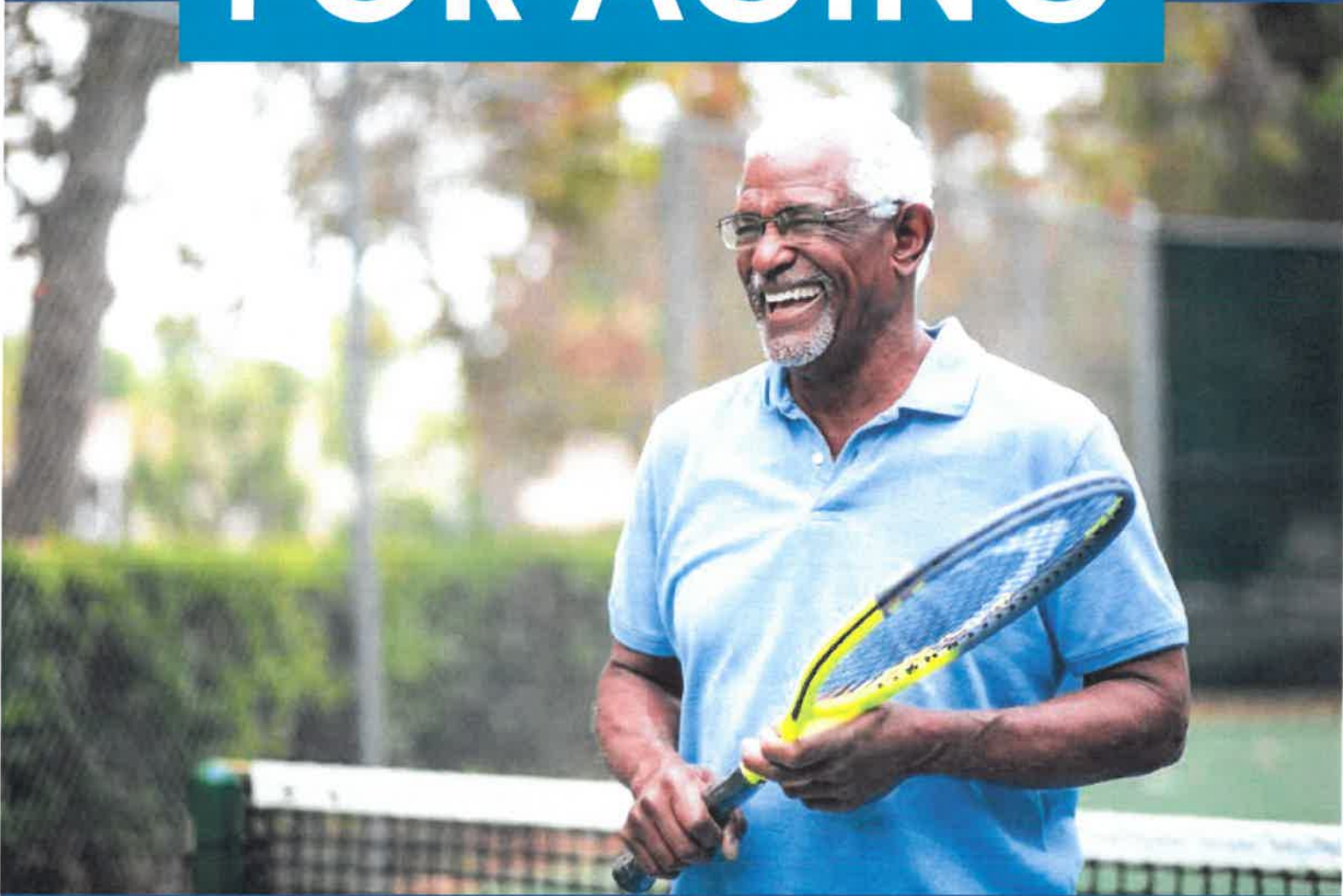
- a. HPC Projects
- b. IHSS
- c. Recruitment & Training (Cabrillo?)

8) MPfA GOAL 5: Affording Aging

- a. Grantmakers in Aging – local commitment
- b. Supporting Local Programs that Work
- c. Private Sector Partnerships

JANUARY 2021

Master Plan
FOR AGING



A Message from Governor Gavin Newsom

Ten years from now, California will be home to 10.8 million people age 60 and over—nearly twice as many as in 2010. One out of every four Californians will be older adults, a seismic demographic shift that will change every aspect of our lives, from the structures of our families and communities to the drivers of our state's economy.

The next generation of older Californians will be significantly more diverse, will live longer, and will contribute in untold new ways to making our state a more vibrant place. As our state ages, we will also share new challenges across the decades—with more people staying in the workforce, more of our neighbors living alone, and too many of us enjoying less economic security than in decades past.

Each of these trends presents their own unique opportunities—and each one requires a significant response to ensure all people in California are engaged, valued, and afforded equitable opportunities to thrive as we go through different ages and stages of life. This is the purpose of the Master Plan for Aging.

In June of 2019, I called for the development of a comprehensive new framework for supporting Californians as we age. Only a unified, coordinated effort can provide a response on the necessary scale—combining a bold vision, detailed strategies, and the partnerships necessary to promote healthy and equitable aging for all Californians. The urgency behind this initiative has been magnified by the onset of COVID-19, which has disproportionately impacted older Californians, people with disabilities, and communities of color. The pandemic has exposed persistent and systemic inequities, while also serving as a reminder of how much we can do to keep the most vulnerable among us safe and healthy.

The Master Plan incorporates the hard lessons we have learned into a 10-year strategy that will help every community to build back better—with bold goals and targeted policies that can transform the way aging is experienced in California. The proposals outlined on the pages that follow, on issues from housing to health care, have been shaped by more than a year of outreach to stakeholders and the public, as well as coordination with complementary initiatives like the Task Force on Alzheimer's Disease Prevention & Preparedness.

The final result is a call to action, with accountability. For the Master Plan to succeed, each of us—in state government, local communities, private organizations, and philanthropy—will have a role to play. Our engagement will harness our state's innovative spirit, channel resources where they are needed most, and open up new opportunities for working together to create inclusive, equitable communities for Californians of all ages.

This plan is intended to be a living document for years to come. We will measure our success against a series of key indicators, and my Administration will share an annual report with updates and improvements to the strategies the state needs to pursue. Public engagement will continue to guide us, and I encourage you to get involved through mpa.aging.ca.gov.

Together, I believe we can build the age-friendly California every one of us deserves. This new Master Plan gives us a way to get there.

Sincerely,



Gavin Newsom, Governor of California

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WHY A MASTER PLAN?

Aging is changing and it's changing California. California's over-60 population is projected to diversify and grow faster than any other age group. Increasing from 16 percent in 2010 to one quarter of the population by 2030, when there will be 10.8 million older adults in California.

Recognizing this, Governor Gavin Newsom issued an executive order in June 2019 calling for the creation of a Master Plan for Aging (Master Plan) ([Executive Order N-14-19](#)). The Executive Order affirmed the priority of the health and well-being of older Californians and the need for policies that promote healthy aging. It also called for a "blueprint" for state government, local government, the private sector, and philanthropy to prepare the state for the coming demographic changes and to continue California's leadership in aging, disability, and equity.

After work began on the Master Plan, the COVID-19 pandemic reached California. The virus disproportionately harmed older and other at-risk adults, and it strained aging and disability services like never before. Older adults have

experienced unprecedented death rates – particularly among Latino, Black and Asian Pacific Islander communities and those living in nursing homes. Intensified social isolation and ageism have been especially burdensome. The suffering, resilience, and leadership of older adults, people with disabilities, caregivers, service providers, and advocates during this time have made the Governor's Master Plan for Aging even more urgent.

This is not a plan simply for today's older adults. Instead, the Master Plan is a blueprint for aging across the lifespan. The Master Plan calls on all California communities to build a California for All Ages: for older Californians currently living through the many different stages of the second half of life; for younger generations who can expect to live longer lives than their elders; for communities of all ages – family, friends, neighbors, coworkers, and caregivers –surrounding older adults. As Californians, we can create communities where people of all ages and abilities are engaged, valued, and afforded equitable opportunities to thrive as we age, how and where we choose.

The Master Plan for Aging outlines five bold goals and twenty-three strategies to build a California for All Ages by 2030. It also includes a Data Dashboard for Aging to measure our progress and a Local Playbook to drive partnerships that help us meet these goals together.

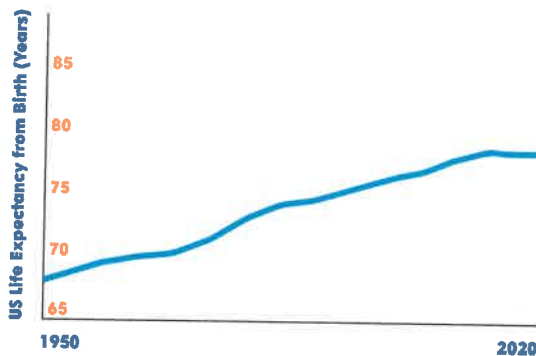
8-16

Aging is changing and

IT'S CHANGING CALIFORNIA

California's demographics are shifting. We will be prepared to ensure that all residents have the opportunities needed to thrive as we age in the Golden State.

Californians are living longer than ever before

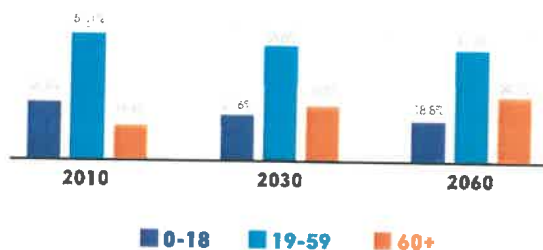


Source: www.macrotrends.net

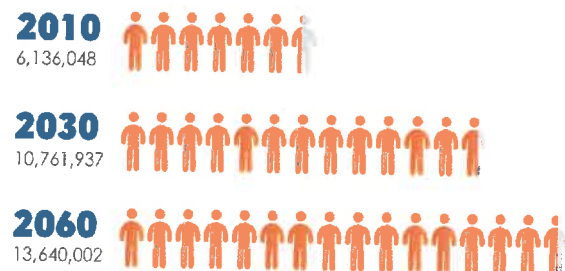
California's overall population is rapidly becoming older

By 2030 adults 60 and over will make up one-quarter of California's population.

Distribution of the CA population by age group, by year



Number of Californians age 60+ by year

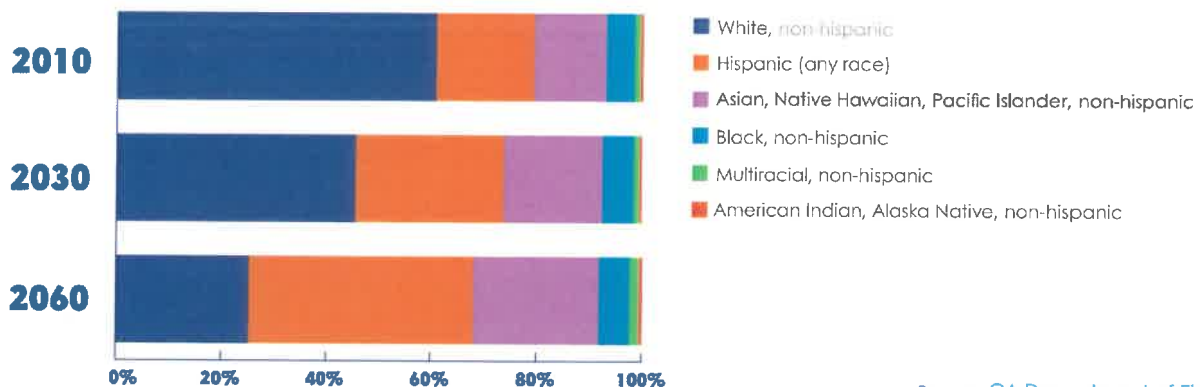


Source: 2019 California Health Interview Survey

California's older population is becoming more racially and ethnically diverse

By 2030, white, non-Hispanic older adults will no longer represent the majority of older adults.

California's 60+ population by race/ethnicity, by year



Source: [CA Department of Finance](#)

California's households are changing

1.5M

Californians 60 and over live alone¹

The number of people aging alone is increasing

746,000

California households consist of three or more generations²

California has more multigenerational households than any other state. Reasons why include housing costs and other financial constraints, care needs, and cultural preferences.

95,000

Californians live in nursing homes³

Nursing homes offer an important, and sometimes necessary, option for individuals needing LTSS

300,000

The number of people that Long-term care and Residential Care Facilities for the Elderly are licensed to serve in California.

1,079

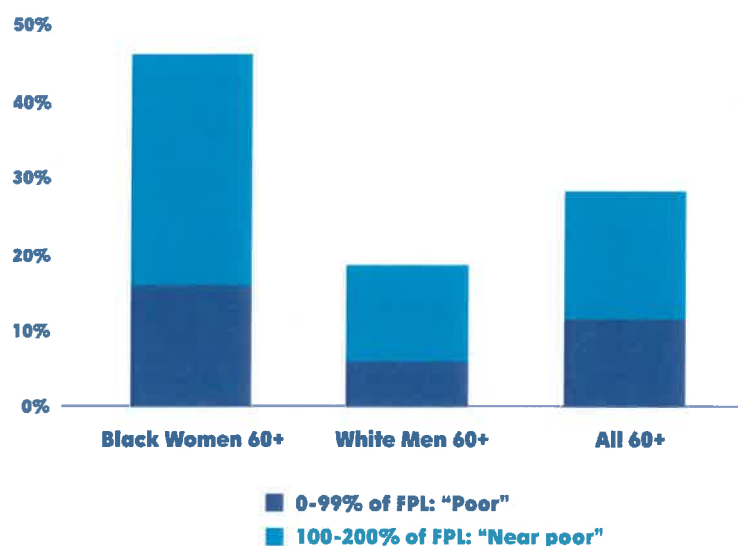
Homeless adults aged 50 or over in Sacramento alone⁵

Older Californians are the fastest growing age group experiencing homelessness. Sacramento County's 2019 Point-in-Time Count identified 1,079 homeless adults aged 50 or over.

Affordable aging is becoming harder

Over 2 million Californians aged 60 and over are economically insecure, struggling to afford the rising costs of housing, health, and care.¹ Saving for retirement is becoming more difficult and private pensions are declining, leaving people overly reliant on Social Security benefits*. Almost 30% of older Californians are considered poor or near poor, but dramatic economic disparities exist.²

Percent of poor and near-poor Californians aged 60 and over



What is considered the Federal Poverty Level (FPL)? 100% of the FPL is an income of \$12,760/year for a single-person household and \$17,240 for a two-person household.

*Social Security benefits average \$1,500/month for retired workers and \$1,250/month for disabled workers. California's fair market rent for a one-bedroom apartment is \$1,522, leaving little money for health, care, food and other needs.

[1] [U.S. Census](#)

[2] [2019 California Health Interview Survey](#)

8-9

Together we engage:

HOW WE GOT HERE

Partnerships: 2019-2020: Building a California for All Ages requires the engagement and expertise of residents from across the state, in a range of inclusive and interactive ways. The Master Plan's development reflected this same approach, including more than a year of public engagement, stakeholder outreach, community roundtables, and alignment with the Governor's Task Force on Alzheimer's Prevention, Preparedness & Path Forward.

Public Engagement

Between September 2019 and October 2020, the Department of Aging oversaw the Together We Engage Campaign, which collected input from the public, stakeholders, and partners through pledges, surveys, meetings, webinars, and community roundtables. Public opportunities included the Together We Engage pledge and survey to identify Master Plan priorities (summer 2019); Webinar Wednesdays to hear from experts and gather community input on specific topics (winter 2020); and an Equity in Aging Town Hall to address ageism (summer 2020).

Stakeholder Engagement

As called for in the Governor's Executive Order, a Stakeholder Advisory Committee (SAC), a Long-Term Services and Supports Subcommittee, and a Research Subcommittee were formed in August 2020 comprised of seventy-eight members from local government, healthcare providers, health plans, employers, community-based organizations, academia, researchers, and consumers.

Equity at the Center

Recognizing the diversity of California's population – both the strong and varied cultural traditions around aging as well as the need to address life-long disparities and inequities faced by Black, Indigenous, and People of Color (BIPOC) and Lesbian, Gay, Bisexual, Transgender, Queer (LGBTQ+), and other Californians – the SAC formed an Equity Work Group in December 2020 tasked with ensuring that equity is fully "baked in" to the Master Plan.

Building the Master Plan during COVID-19

In March 2020, the first COVID-19 stay-at-home orders was issued.

The pandemic highlighted the cracks and dire inequities in our systems, as well as the prevalence of ageism. Subsequently, stakeholders active in the Master Plan process pivoted to rapid response activities, including virtual and home-delivery of aging and disability services; new check-in calls, postcards, and warmlines; caregiving support; and digital divide resources. Lessons learned along the way were flagged for incorporation into the Master Plan. After the Master Plan process resumed in May 2020, a COVID-19 Impacts & Recommendations Survey was conducted in July 2020 to assess the breadth of pandemic impacts on older Californians.

Stakeholder Recommendations

Throughout the stakeholder engagement process, these committees and the Administration received over 240 policy recommendation letters that were submitted by stakeholder organizations and over 1,000 public comments. This engagement process culminated in the SAC's submission of an Equity Tool and Glossary, a Long-Term Services & Supports Stakeholder Report, a Livable Community and Purpose Stakeholder Report, a Health and Well-being Stakeholder Report, and an Economic Security, Safety, and Emergency Preparedness Stakeholder Report. In all, over 800 SAC Stakeholder Advisory Committee recommendations were provided to the Administration to inform the creation of the final Master Plan for Aging. Their input is summarized in the SAC's final report, which lifts up five core priorities: Fix the Long-Term Services and Support System; Assure that California has Housing that is Affordable to All; End Poverty; Uphold the Core Value of Equity; and Strong State Leadership.

Community Roundtables with Electeds

State legislative and local elected leaders convened community roundtables with California Health and Human Services Agency Secretary Mark Ghaly, from September 2019 to September 2020. The first virtual roundtable was, focused on housing and health, hosted by Assemblymember Jim Wood (D-Santa Rosa), representing Northern California coastal counties.

Task Force on Alzheimer's

In early 2020, the Governor's Task Force on Alzheimer's Prevention, Preparedness & Path Forward (Task Force on Alzheimer's) aligned its efforts with the Master Plan for Aging to build mutually beneficial plans for California, including a dementia-friendly workforce, culturally responsive diagnoses and treatments, affordable care, and targeted research. The Task Force submitted a report, *Our Path Forward*, with recommendations to the Governor in November 2020.

Cabinet Work Group

The Cabinet Work Group, representing all ten Cabinet departments and other Executive offices, met throughout the Master Plan process to consider public and stakeholder input and also to provide expertise and strategic direction to the Governor. The Master Plan spans multiple policy areas requiring coordination and integration across the government to improve the delivery of programs and services that are centered on the needs of older Californians.

Knowing Our History, Listening to our Elders: 1900-2020

The Master Plan for Aging would not have been devised without the preceding decades of advocacy from aging and disability leaders across California. As part of the Master Plan, a history of aging in California chronicles the development of aging and disability services, from the early 1900s to today. This document was based on interviews with retired and long-serving leaders of California's aging network, as well as data related to the history of independent living. This account is available on the Master Plan webpage.

For a list of stakeholder and public engagement activities, [click here](#).

8-11



The Master Plan on Aging:

FIVE BOLD GOALS FOR 2030

The Master Plan for Aging presents a comprehensive approach for every Californian to help build a California for All Ages by 2030.

The Plan identifies five bold goals and twenty-three innovative and flexible strategies for state and local leaders in government, business, philanthropic, and community-based organizations to collaborate. Each of these goals is in alignment with Governor Gavin Newsom's California for ALL vision.

The Master Plan for Aging for 2030 is to be considered a living document for the long-term. Just as California pivoted to ensure the safety and well-being of older adults in new and different ways during COVID-19 pandemic, the Master Plan will be nimble and responsive to shifting social and economic realities.

Beginning in 2021, the five bold goals will be powered by over 100 action-ready initiatives in the short-term that have already been adopted by state agencies for implementation, in partnership with stakeholders and the Legislature. ([See page 22 for a detailed list of these proposals.](#)) These initiatives will be continually informed by the publicly accessible, user-friendly, and routinely updated Data Dashboard for Aging, which will track the Master Plan's targets over ten years. Progress, updates, and new initiatives will be addressed in an annual report produced by the Administration.

8-12

The Master Plan for Aging's Five Bold Goals for 2030



GOAL 1: Housing for All Ages and Stages

We will live where we choose as we age in communities that are age-, disability-, and dementia-friendly and climate- and disaster-ready.

TARGET: Millions of New Housing Options to Age Well



GOAL 2: Health Reimagined

We will have access to the services we need to live at home in our communities and to optimize our health and quality of life.

TARGET: Close the Equity Gap in and Increase Life Expectancy



GOAL 3: Inclusion & Equity, Not Isolation

We will have lifelong opportunities for work, volunteering, engagement, and leadership and will be protected from isolation, discrimination, abuse, neglect, and exploitation.

TARGET: Keep Increasing Life Satisfaction as We Age



GOAL 4: Caregiving That Works

We will be prepared for and supported through the rewards and challenges of caring for aging loved ones.

TARGET: One Million High-Quality Caregiving Jobs



GOAL 5: Affording Aging

We will have economic security for as long as we live.

TARGET: Close the Equity Gap in and Increase Elder Economic Sufficiency

8-13



GOAL 1

HOUSING FOR ALL AGES & STAGES

We will live where we choose as we age, in communities that are age-, disability-, and dementia-friendly and climate- and disaster-ready.

TARGET: Millions of New Housing Options to Age Well

Older adults, like people of all ages, need housing options that meet changing needs across the decades. Housing that allows for different household sizes, with accessible transportation options, welcoming parks and public spaces, and strong climate and disaster readiness, are foundational to well-being and continued engagement in civic, economic, and social life.

A wider range of housing models are emerging for the second half of life – such as duplexes and accessory dwelling units to support multi-generational families and caregivers, and new models of residential communities with a range of services – and these models can be scaled. California's most well-known housing policy for older homeowners, Proposition 13, has limited property taxes to support affordability as people age; Proposition 13 may also have discouraged moving. The recently enacted Proposition 19 may encourage more older adults to consider moving into different homes and communities for the different stages of aging. While most older Californians are homeowners, older adults who rent homes are facing rising affordability challenges. Sharp gaps in home ownership rates by race and ethnicity, due to the legacy of housing discrimination, means Latino and Black elders are more likely to be renters than White older Californians. Housing policies grounded in equity – for owners and renters, for all races and all ages, for living alone and all household sizes – can begin to remedy discrimination and advance more housing options for all.

Transportation choices beyond cars both help slow climate change and help adults live in homes of choice, especially after experiencing a decline in the physical mobility or the ability to safely drive. The future of transportation includes more choices for people of all ages ("multi-modal"). Some older adults and people with disabilities need specialized transportation services, such as door-to-door paratransit and escorts to physician's offices. Accessible transportation networks of buses and additional options keep people of all ages and abilities connected to services, social opportunities, and community activities.

California's climate and natural landscape offer some of the country's most beautiful parks and public lands. These spaces are integral to both mental and physical health, playing a critical role in promoting



Housing is essential to our ability to age where and how we choose with dignity. We must ensure that all Californians have access to safe and affordable housing options that meet our needs at every stage of life.

– **Lourdes Castro Ramirez**
CA Business, Consumer Services,
and Housing Agency Secretary

Local Model:
Age Well San Diego

social inclusion. While adults aged 60 and over account for 20 percent of the population, older adults only represent approximately 4 percent of total park users (although, at same time, they are the majority of State Park volunteers).¹

California's increasing wildfires and the COVID-19 pandemic have highlighted the pressing need for community design that improves our ability to remain safe during climate and human-made disasters, while also taking measures to prevent and prepare for them. While all Californians are impacted by climate change, some populations, including older adults, are more vulnerable than others to its dangers and health consequences.²

California will pursue Housing for All Ages and Stages through five strategies:



More Housing Options

California communities are increasingly developing more affordable housing options to meet the needs of all stages of life for all people, regardless of age, race, income, ability, or household size. The production, protection, and preservation of affordable housing, including Accessory Dwelling Units and Residential Care Facilities of all sizes, will support older adults, caregivers, and their families.



Emergency Preparedness & Response

Preparation and planning with and for older adults and people with disabilities is especially important to prioritize, given the higher risk of death or harm due to emergencies and disasters. Improving technologies and communications that address the access and functional needs of residents during disasters can also improve preparedness and response to these growing populations.



Transportation Beyond Cars

Age- and disability-friendly transportation networks can be strengthened through improved community walkability and expansion of bus and transit stops, transit rider education and subsidies, seamless paratransit across transit district lines, and driver safety education.



Climate-Friendly Aging

Age-friendly communities are naturally in alignment with environmentally friendly initiatives, including low-emissions transportation systems; walkable and low vehicle-miles-traveled (VMT) neighborhoods and cities; and in-home energy-saving modifications. Community planning can factor in climate impact and safety, including disaster resiliency, in new, updated, and rebuilt housing and transportation.



Outdoor & Community Spaces for All Ages

All Californians can benefit from more convenient park access within a ten-minute walk or less, co-location of parks with community centers offering programming for all ages, and incorporation of smart park technologies.

For a full list of each strategies' 2021-2022 Initiatives, see the next section or visit <URL>. To find out how we are tracking our progress, visit the Data Dashboard for Aging.

815



GOAL 2

HEALTH REIMAGINED

We will have access to the care and services we need to optimize our health and quality of life and to continue to live where we choose.

TARGET: Close the Equity Gap and Increase Life Expectancy

Health is a lifelong journey. To age well, from birth to 100-plus years old, all Californians need access to both health care and healthy communities across the lifespan. Tragically, the COVID-19 pandemic is laying bare the health impacts of systemic racism over a lifetime, with disproportionate deaths by Latino, Black, and Native Hawaiian and other Pacific Islander adults who are 60 and over. More than 7,700 people in these categories died of COVID-19 in 2020. Vaccine distribution centered on equity by age and by race, among other factors, is key to California's response to the pandemic.

As we age, many adults find that the need to focus on health increases. Nearly half of all Californians will acquire one or more chronic illnesses. Nearly nine in ten older adults take at least one prescription drug, with one in four finding their costs to be unaffordable, even with insurance coverage.³ Older adults are also at particular risk for mental health issues, like depression. Access to health care at all ages is the foundation for healthy living and aging, and California leads the nation in health care coverage for older adults – most recently through the expansions of Medi-Cal and Covered California, California's health insurance exchange. Those still most at risk for not having access to comprehensive health care coverage include people with lower incomes, those living in rural areas, and those without citizenship status.

At the same time, services beyond health care are increasingly understood as essential to maintaining health and to aging well at home and in the community. For example, over half of older adults, especially women, will eventually need home care or adult day health care to assist with daily activities such as meal preparation, physical activity, and bathing. California's In-Home Supportive Services is a national leader in this model of care.

As more Californians live longer lives, more people will seek home or community care to support optimal health and to continue to live well within homes and communities of choice. Critically, these services are often unaffordable for individuals, particularly for middle income older adults covered by Medicare only, which still largely does not cover these home and community services. To provide the care needed for optimal health and choice as we age, medical services and non-medical supports



Aging is a universal process throughout the lifespan and health shapes this experience, across physical, emotional, social, spiritual, and functional dimensions. Individuals age in the context of their multiple identities, influenced by our communities of belonging and the challenges and opportunities of our social and political world.

– **Fernando Torres-Gil**
UCLA Luskin School of Public
Affairs; MPA SAC Member

Local Model:
[Inland Empire Health Plan](#)
[Partners in Care Foundation](#)

can be integrated and made accessible to people living both in home and in community. Ultimately, coordinated care between health plans and community organizations serving older adults and people with disabilities can improve lifelong health outcomes and life satisfaction.

Another byproduct of more Californians living longer is the need for more health care informed by geriatric expertise – yet only about 5 percent of providers have this training. California will need a larger health care workforce that is trained in geriatrics, including Alzheimer's and all dementias, and is more representative of the diversity within California. Dementia's growing impact requires urgent focus. The Governor's Task Force on Alzheimer's Prevention, Preparedness & Path Forward, led by the state's former First Lady Maria Shriver, spotlighted the 690,000 Californians aged 65 and older living with Alzheimer's Disease, a devastating illness with physical, emotional, and financial tolls that impacts not just those individuals, but also friends, families, caregivers, communities, and health systems. ⁵

For those adults requiring full-time health care, the COVID-19 pandemic has been a stark reminder of the vulnerability of Californians living and working in skilled nursing facilities (SNFs). While only 2 percent of our state's population live in these facilities, they account for over a third of the pandemic death toll.⁵ Preliminary data suggest a significant minority of long-term care residents who died of COVID-19 in 2020 had dementia. California's nursing homes can be national leaders in applying lessons learned and innovating new models of care for this most vulnerable population.

California will pursue Health Reimagined through six strategies:



Bridging Health Care with Home

Through innovative partnerships with the federal government, health plans, health systems, and community-based organizations, California can innovate and test new models of health care delivery that maximize access to services – and, as a result, avoid unnecessary institutionalization.



Health Care as We Age

California can continue to lead the nation in pursuing strategies to increase access across the spectrum of health care services, including modernizing Medicare counseling services and developing new generic drug manufacturing partnerships, to improve access and care options.



Lifelong Healthy Aging

By fostering healthy environments beginning at birth, expanding access to prevention programs, and developing culturally competent public health educational tools and services, California communities can reduce some of the greatest and most inequitable health disparities.



Geriatric Care Expansion

California is home to some of the foremost geriatric experts in the country. Expanding Geriatric Emergency Department certification and increasing geriatric training opportunities will ensure our health care system is staffed by teams including geriatricians and gerontologists, as well as nurses and social workers with geriatric training.



Dementia in Focus

California can lead the nation in both preventing cognitive impairment and improving the lives of Californians living with dementia through comprehensive and coordinated strategies on research, brain health awareness, public information portals and hotlines, standards of care for dementia, and dementia-friendly communities, among other forward-leaning recommendations from the Governor's Task Force on Alzheimer's.



Nursing Home Innovation

California can emerge from the COVID-19 pandemic with renewed commitment to innovation in quality care, including such areas as value-based payment and architectural redesign to smaller, more home-like environments.



GOAL 3

INCLUSION & EQUITY, NOT ISOLATION

We will have lifelong opportunities for work, volunteering, community engagement, and leadership and will be protected from isolation, discrimination, abuse, neglect, and exploitation.

TARGET: Keep Increasing Life Satisfaction as We Age

Older adults have many essential roles in California's communities: workers, business owners, volunteers, community leaders, mentors, lifelong learners, neighbors, friends, family members, and more. Each of these roles can provide a vital sense of purpose at any age. A cornerstone of building a California for all ages is continuing, evolving, and creating new opportunities for meaningful engagement at 60, 70, 80, 90, and 100-plus years old.

Digital technologies are fostering new opportunities for connection and inclusion for work, play, community, culture, and commerce. However, over two million Californians do not have access to high-speed internet and approximately 34 percent of adults over 60 do not use the Internet at all.⁴ The COVID-19 pandemic has brought these issues into greater focus and heightened the need for improved access to broadband, digital devices, and technology support for older adults.

Employment and volunteer opportunities, particularly those offering intergenerational engagement, can provide a powerful sense of purpose and connection. Over the past five years, Californians over the age of 55 accounted for 29 percent of all new employment.⁷ Many older adults need or want to keep working – at least part time. However, two thirds of older adults seeking employment cite age discrimination as a challenge to finding work.

Older adults can also be a major source of volunteers. Many older adults, especially if paid work and caregiving responsibilities become lighter, choose to devote time and energy to their communities – for example serving at food banks, as tutors to young children, and as poll workers.

One of the greatest threats to full inclusion and equity for all ages is elder abuse, which is estimated to impact 10 percent of older adults living at home and to result in losses totaling in the billions of dollars annually. Elder abuse can take many forms, including physical, sexual, abandonment, isolation, financial, neglect, self-neglect, and mental suffering. Women are as much as 35 percent more likely than men to suffer from some form of it. Our growing aging population requires increased planning and coordination to prevent growing abuse.



Equity should be at the center of the Master Plan for Aging's implementation. Systemic racism, ageism, able-ism, and sexism can only be eliminated through intentional systemic solutions. It's time to transform our systems so that they may positively impact the lives of those most affected by historical and institutionalized discrimination and who, therefore, have disproportionately suffered during COVID-19.

– **Kiran Savage-Sangwan, MPA**
California Pan-Ethnic Health

Local Model:

Los Angeles' Purposeful Aging LA (PALA)

To build a California for all ages, all stakeholders and partners agree: leadership is key. California has a long tradition of extraordinary aging leadership, stretching back decades. (see Listening to our Elders). The State now has a growing and diversifying community of leaders at all levels poised to build on this foundation for the future, bringing forward the best of proven practices and new innovations to meet the needs of people we serve. Throughout this network, older adults and people with disabilities are the true leaders and essential participants in all planning, policy, programs, and advocacy.

California will pursue inclusion and equity, and prevent isolation, through six strategies:

Inclusion and Equity in Aging

As the most racially, ethnically, and linguistically diverse state in the nation, California can lead in combatting ageism, ableism, racism, xenophobia, sexism, homophobia, and all prejudices and in expanding opportunities for all older adults and people with disabilities to be economically, civically, and socially engaged, without experiencing discrimination or bias. California's aging and disability leaders, providers, and partners are committed to becoming increasingly culturally responsive through strategies including trainings, data collection, public campaigns (including with partners in California's entertainment industry), and targeted equity and inclusion goals in workforce, service planning, and service delivery.

Opportunities to Work

Scaling flexible work and education models, including virtual options, and preventing age discrimination in the workplace, can increase the inclusion of older adults and people with disabilities and harness all of California's talent, professionalism, knowledge, and expertise.

Opportunities to Volunteer and Engage Across Generations

Volunteer programs for community priorities can intentionally and effectively recruit, support, and connect adults of all ages through volunteer centers, schools, community sites, libraries, and more.

Closing the Digital Divide

In August 2020, Governor Gavin Newsom signed [Executive Order N-73-20](#) to deploy affordable and reliable broadband throughout the state. Closing the digital divide by increasing access to the internet and digital devices will improve the ability of older adults and people with disabilities to connect to family and friends, health care providers, and to access additional support during the COVID-19 pandemic and beyond.

Protection from Abuse, Neglect & Exploitation

Through new statewide coordinated efforts focused on prevention and equity, California can strengthen prevention and responses to elder abuse, neglect, exploitation, and fraud with person-centered, data-driven, and culturally competent approaches.

California Leadership in Aging

Strategies to advance California's leadership include establishing public information, assistance, and resource connection portals and telephone networks that serve the entire state; facilitating a nation-leading aging research collaboration with California's leading universities; participating in AARP's Age-Friendly initiative; forging international agreements; and reviewing and strengthening state and local government leadership and partnership structures, including those related to the California Department of Aging and local Areas Agencies on Aging.

For a full list of each strategies' 2021-2022 Initiatives, see the next section. To find out how we are tracking our progress, visit the Data Dashboard for Aging

8-19



GOAL 4

CAREGIVING THAT WORKS

We will be prepared for and supported through the rewards and challenges of caring for aging and disabled loved ones.

TARGET: One Million High-Quality Direct Care Jobs

At some point in our lives, most Californians will seek care from family, friends, or paid caregivers.

Likewise, most Californians will also have the privilege and responsibility of caring for an older loved one. The COVID-19 pandemic has meant even more of us are in one or both of those roles, in more challenging circumstances. Supporting caregiving for adults, like caregiving for children, is essential for family life, the economy, and a California for all ages.

Across California, almost five million family caregivers help their parents, spouses, and friends who need assistance with everyday tasks to live well in their homes and communities. Of these, almost 1.7 million are caring for someone with Alzheimer's Disease or dementia, usually with little support or training. This constitutes about 4 billion hours of unpaid time, valued at \$63 billion, each year. Women, particularly Black, Indigenous, Latino, and Asian-American women, are providing a disproportionately large share of this care – often while simultaneously caring for children. Households of color are more likely than white households to be multi-generational, which may indicate these families are more likely to be providing unpaid caregiving across the generations.⁸ As rewarding as this work may be, the time needed to care for a loved one can result in financial hardship and a decrease in lifelong Social Security earnings, which can continue the cycle of poverty and debt for low-income households. The emotional and physical stress of caregiving can also lead to poor health outcomes for the family caregiver.

Paid caregiving is essential to older adults' ability to choose where to live. Caregivers provide direct care in many settings – in private homes, through community-based services like adult day centers, or in residential care homes, such as assisted living facilities or nursing homes.

In the coming years, California will face a labor shortage up to 3.2 million paid direct care workers.⁹ Direct care workers earn less than half of California's median annual income and one in four falls below the federal poverty line. Most caregiving jobs are held by women; many are immigrants, and they are twice as likely as other Californians to live in low-income households. Low wages, stress, and an elevated risk of job-related injury



Caregivers of family and friends too often have to choose between their own health and financial needs and caring for a loved one. Caregivers need culturally competent options that not only improve their own health and quality of life, but also those of the person for whom they are caring. Accessible and affordable long term services and supports, paid family leave, resources and training, and assistance navigating services will improve the lives of millions of caregiving families in California.

– **Donna Benton**

USC Leonard Davis School of Gerontology, MPA SAC Member

Local Model:

Healthcare Career Pathways – Ombudsman of Contra Costa, Solano, and Alameda

reduce prospects for financial stability for those employed in the caregiving workforce.

As the population age, and the need for caregiving increases, virtual caregiving and telehealth will become more vital for empowering aging adults, people with disabilities, and caregivers to age well at home. However, recent research has shown that older adults with dementia, hearing loss, and impaired vision may have a hard time using digital devices and programs designed without their needs in mind.¹⁰ The lessons from COVID-19's rapid pivot to telehealth, coupled with California's global leadership in the tech sector, have the potential to drive transformative advances in virtual care.

California will pursue Caregiving that Works through three strategies:



Family & Friends Caregiving Support

Family caregivers need supports – such as paid family leave, multilingual training resources, virtual care options, and respite – so that the role remains rewarding and caregivers can maintain health, well-being, and income while caring for a loved one. Given that lower-income women, particularly women of color, disproportionately provide family caregiving, resources and support should be tailored and prioritized accordingly.



Good Caregiving Jobs Creation

The caregiving workforce can be grown through caregiver training and professional development opportunities, along with livable wages, job placement support, and improved job quality. Higher wages will help paid caregivers work toward financial security, alleviate economic disparities, and better reflect the true value of their work.



Virtual Care Expansion

New technologies, many pioneered in California, are paving the way for innovations in personal devices, smart home and community design, telehealth and more, and have the potential to help support caregiving and aging well across the state, nation, and globe.

For a full list of each strategies' 2021-2022 Initiatives, see the next section. To find out how we are tracking our progress, visit the Data Dashboard for Aging

8-21



GOALS

AFFORDING AGING

We will have economic security as long as we live.

TARGET: Close the Equity Gaps and Increase Elder Economic Security

Economic security is essential to living and aging well, but retirement income is being outpaced by the rising costs of housing, health, and care. Further, retirement income has traditionally relied on a combination of three sources for stability: individual savings, employer-paid pensions, and Social Security. However, individual retirement savings are lower than previous generations, and private pensions are declining. As a result, more older Americans and Californians are overly reliant on Social Security income alone and therefore more vulnerable to poverty. Women are particularly at risk because of work that did not count towards Social Security earnings (such as domestic work and unpaid family caregiving) and longer lifespans.

As a result, many middle-income Californians are experiencing downward economic mobility with age. Nearly half of all U.S. households are headed by someone aged 55 or older with no retirement savings.¹¹ One quarter of people over 65 rely almost entirely on their Social Security benefits, which average about \$1,500 per month for retired workers and \$1,250 per month for disabled workers. With California's fair market rent for a one-bedroom apartment at \$1,522, many older renters are left with little or no money for food, healthcare, and other expenses. California has the second highest rate of poverty among older adults in the country, leading to high levels of hunger and increasing homelessness. Approximately 20 percent of all people 65 and over in California live in poverty; however, the portion of Black, Indigenous, and Latino older adults living in poverty is double that.¹²

A particularly alarming trend is that residents over age 50 are now the fastest growing population of homeless people in many parts of the state, with the median age of the homeless expected to rise. Black men are disproportionately represented within the population of older Californians without homes, reflecting cumulative effects of decades of inequities in housing, education, employment, and criminal justice. The harsh reality of aging without a stable home includes dire health impacts: older adults without homes experience health problems that you would typically see in people who are 20 years older, including cognitive decline and decreased mobility.¹³



The concentration of financial assets among the wealthiest families, combined with increasing housing and health care costs, dwindling pension plans, and low savings among most households threatens the retirement security of many working Californians. CalSavers is a great start and through innovative policy options and tailored outreach, California can encourage employers and individuals to build toward a financially secure future.

— **Nari Rhee, PhD**
UC Berkeley Labor Center, MPA
SAC Member

Local Model:

San Francisco's Project Homekey and Meals Expansion during COVID-19

8-22

California will pursue Affordable Aging through three strategies:



End Homelessness for Older Adults

California will continue to invest in innovative solutions to prevent older adult homelessness, reduce barriers to accessing housing programs and services, and promote the transition of those experiencing homelessness to affordable and accessible housing models, with supportive services.

Income Security as We Age



Challenges require multiple approaches: For income, California will pursue partnerships to assess and strengthen all three sources – individual savings, employer-based retirement, and Social Security – and to expand employment opportunities and economic security at all ages. For expenses, reducing housing and health costs (as discussed in goal one and two) will increase elder economic security.



Protection from Poverty & Hunger

The federal/State safety net for older adults and people with disabilities, Supplemental Security Income/State Supplementary Payment (SSI/SSP), has not kept up with poverty levels. A recent state budget agreement proposes to begin to address the SSP in January 2022. The hunger and nutritional needs of older Californians need greater assessment and coordination to provide affordable and culturally appropriate foods through CalFresh (SNAP), food banks, meal delivery at home, congregate meals at day centers and long-term care facilities, farmers markets, and medically tailored meals, among others.

For a full list of each strategies' 2021-2022 Initiatives, see the next section. To find out how we are tracking our progress, visit the [Data Dashboard for Aging](#).

8-23



IMPACT:

FROM PLANNING TO IMPLEMENTATION

California is committed to making sure this plan does not sit on a shelf, but rather is continually revisited and improved upon to drive action toward better lives for Californians of all ages over the next ten years. To do that, the State will:

Take Action: Initiatives for 2021-2022

California's Cabinet Work Group is kickstarting implementation of the Master Plan in the next two years with over 100 catalytic and pragmatic initiatives detailed in the following pages, in partnership with stakeholders and the Legislature. It will continue to meet in 2021-2022 to advise on and continually improve implementation. The Administration will issue an annual progress report, which will include recommended changes and new initiatives for future years.

8-24

Support More Local Leaders: MPA Local Playbook

California succeeds when all communities succeed. Local counties and cities are leading with plans for aging, disability, and dementia. The new MPA Local Playbook shares tools and resources from leaders everywhere to help all California communities create their own master plans for aging, disability, and dementia.

Measure Progress: Data Dashboard for Aging

California is launching a Data Dashboard for Aging to provide a transparent, comprehensive, and user-friendly information source about aging and disability trends, with a equity lens. The dashboard will also help us measure our progress as state and local communities on Master Plan goals and strategies to advance equity and well-being for all ages. This information resource will help drive decision making and be regularly updated as more data, from more sources and with more indicators, is made available.

Continue to EngAGE Public & Partners

Public opportunities for participation will continue through a range of webinars, surveys, public comment processes, and other interactive and inclusive forums:

- **Stakeholder partnerships:** A new stakeholder committee will be named in early 2021 to advise the Administration on implementation. It will be called the Implementing Master Plan for Aging in California Together (IMPACT) Committee. The IMPACT Committee will include both continuing representatives from the Master Plan Stakeholder Advisory Committee and newly engaged voices to increase the diversity of representation and to strengthen the expertise guiding the Master Plan's implementation. New advisory committees will also be created to address Long Term Services and Supports for Aging and Disability, Equity in Aging, and Elder Abuse and Justice.
- **Legislative leadership:** As a co-equal branch of government, the Legislature remains an essential leader and partner in assessing and implementing these strategies through hearings, legislation, and budget priorities, as well as continuing community roundtables.
- **Philanthropic support:** California's philanthropic leaders provided vital support for the robust planning process; potential new strategic investments for implementation are in development.

8-25

Public & Stakeholder Engagement Activities

Webinar Wednesdays*:

- [Housing](#)
- [Transportation](#)
- [Isolation & Inclusion](#)
- [Parks & Community Spaces](#)
- [Healthy Aging](#)
- [Work Opportunity](#)
- [Poverty, Hunger, Homelessness](#)
- [Emergency and Disaster Preparedness & Response](#)
- [Preventing and Responding to Abuse, Neglect, and Exploitation](#)

*series ended early in March due to COVID-19

Virtual Town Hall: Combating Ageism & Promoting Equity in Aging

MPA Stakeholder Meetings:

- 9 Stakeholder Advisory Committee meetings
- 13 Long-Term Services & Supports Subcommittee meetings
- 6 Research Subcommittee meetings
- 4 Equity Work Group meetings

State Legislator and Local Leader Community Roundtables:

- Bakersfield
- San Diego
- Nevada County
- Mountain View
- Santa Barbara County
- Santa Clara County
- Sacramento County
- Humboldt County

MPA SAC Recommendations to the Administration:

- [Executive Summary](#)
- [Full Stakeholder Report](#)
- [Long-Term Services & Supports](#)
- [Livable Communities & Purpose](#)
- [Health & Well-Being](#)
- [Economic Security, Safety, and Emergency Preparedness](#)
- [Research & Data](#)
- [Equity in Aging](#)
- [Climate Change](#)

Governor's Task Force on Alzheimer's Prevention, Preparedness & Path Forward

- [10 Recommendations to Governor](#)

8-26

The next step:

MPA INITIATIVES FOR 2021-2022

While the Master Plan for Aging is a ten-year Blueprint for building a California for All Ages, the ten Cabinet Agencies, in strong partnership with local leaders, the private sector, the federal government, and all stakeholders, will launch over 100 initiatives within the first two years. These initiatives will be advised by a new stakeholder group for MPA implementation. Progress will be tracked by the Data Dashboard for Aging and shared via an annual report.

GOAL ONE for 2030: Housing for All Ages and Stages

Person Centered: We will live where we choose as we age in communities that are age-, disability-, and dementia-friendly and climate- and disaster-ready.

Target: Millions of New Housing Options to Age Well

Local Model: San Diego County: Age Well San Diego

Strategy A: More Housing Options

Data Indicators: Number of subsidized housing units per 10,000 population, Number of new housing options to age well

Initiatives for 2021-2022:	Lead Agency
1. Identify ways to bolster production of more housing options to age well in all California sub-urban, rural, and urban communities - such as Accessory Dwelling Units that are affordable - to support aging well, caregiving, and affordable housing.	BCSHA
2. Provide tax credits and pursue other strategies to continue to prioritize the types of housing units that are not being produced by the market, especially those serving people who are Extremely Low Income (ELI), Very Low Income (VLI) and Low Income individuals (LI), and others experiencing or at risk of homelessness, including but not only older adults and people with disabilities.	BCSHA & STO
3. Further facilitate affordable housing production by using monitoring, technical assistance, and enforcement strategies of existing housing production laws.	BCSHA
4. Advance fair housing and equity by conducting outreach, education, and surveys, as well as prosecuting violations of anti-housing discrimination laws.	BCSHA

8-27

Initiatives for 2021-2022:	Lead Agency
5. Review housing planning and data indicators with Strategic Growth Council for older adult demographics and characteristics, for opportunities to update to reflect changes in aging and advance equity goals, including Statewide Housing Assessment, Regional Housing Needs Allocations and Housing Assessment, and include in Data Dashboard for Aging.	SGC & BCSHA
6. Review current housing program definitions with Strategic Growth Council for inclusion of older adults and advancement of equity, such as the Transit Oriented Housing Development Program, Multi-Family Housing Program, Accessibility and Adaptability standards, the State's Qualified Allocation Plan for Low Income Housing Tax Credit Program, and Affordable Housing and Sustainability Community Program, among others.	SGC, BCSHA & CalEPA
7. Explore increasing the Veterans Housing and Homelessness Prevention Program.	CalVet
8. Assess the feasibility of expanding the Adult Family Homes model (currently for adults with a developmental disability) to more aging adults, including with dementia.	CHHS
9. Explore opportunities to increase availability of housing options with "housing for health" strategies – for example, within the anticipated federal planning grant to develop a Medi-Cal Home and Community Based Services Roadmap, include assessments of the availability of services, providers, and residential options and within a new focus on Medicare innovation – to meet need as federally allowable funds are available.	CHHS
10. Identify innovative models and solutions to enhance technology in housing options for aging well, in alignment with State Broadband Council's new Strategy per August 2020 Exec Order, including the California Teleconnect Fund and California Advanced Services Fund, and in partnership with housing developers and UC.	GovOps, BCSHA
11. Assess need for housing modifications for aging, such as fall prevention programs, to meet growing and changing needs.	CHHS

Strategy B: Transportation Beyond Cars

Data Indicators: Percent of trips made by walking, personal vehicle, transit, and other, among older adults

Initiatives for 2021-2022:	Lead Agency
12. Promote within existing resources ways to improve community walkability for older adults and people with disabilities through the California Active Transportation Program and Complete Streets projects.	SGC, CalSTA
13. Promote within existing resources safer transportation for older adults using multiple transportation modes by implementing recommendations from the Zero Traffic Fatalities Task Force, including consideration of lower speed limits in urban, suburban, and rural areas, to meet needs as funds allow.	SGC, CalSTA

8-28

Initiatives for 2021-2022:	Lead Agency
14. Promote within existing resources free bus/transit (including using digital ID solutions to streamline access) and transit rider education, both beginning at younger ages, as well as integration of fare systems to increase access in urban, suburban and rural areas, to meet needs.	CalSTA, GovOps
15. Promote expansion of bus/transit stops that are age- and disability-friendly (e.g., locations, seating, weather) to meet needs.	CalSTA
16. Establish person-centered MOU's between transit districts to allow paratransit to cross transit district lines to meet rider needs.	CalSTA
17. Encourage innovation in flexible transit options, for example demand response, especially but not only in rural communities.	CalSTA
18. Provide older driver safety education training, including information about transportation options other than driving, to meet needs as funds allow.	CalSTA
19. Review community walkability scores and Vehicle Miles Traveled data for opportunities to analyze with aging demographics and to include in Data Dashboard for Aging.	SGC, CalSTA

Strategy C: Outdoor & Community Spaces for All Ages

Data Indicators: Percent of adults age 60 or older who live within a half mile of a park, Percent of adults age 60 or older who live in communities with less than three acres of parks or open space per 1,000 residents

Initiatives for 2021-2022:	Lead Agency
20. Explore targeting public and private park funds to age- and disability-friendly activities for all ages, including models such as slow streets, SMART parks, parklets for emerging placemaking, and more, in all areas of state.	CNRA
21. Explore targeting new public and private park funds to communities that are more than a 10-minute walk from a park (currently 25%) so all Californians of all ages and abilities can access parks in all areas of state.	CNRA
22. Consider co-location of child care and adult care, youth centers and adult centers, and schools and adult centers, along with joint programming, such as arts.	CHHS
23. Promote Blue Zones for dementia-friendly communities, especially in cities and counties with higher proportions of racial groups with disparate rates of dementia.	CHHS

8-29

Strategy D: Emergency Preparedness

Data Indicators: Percent of adults age 60 or older who live in a hazard area

Initiatives for 2021-2022:	Lead Agency
24. Consider improvements in online emergency tools for older, disabled, and at-risk adults and caregivers, in multiple languages, to meet needs.	ODI & CHHS
25. Develop online and other tools within existing resources to coordinate mutual aid for residents by Residential Living and Nursing Home facilities during emergencies.	CHHS
26. Continue LISTOS CA "Check in" telephone calls begun during COVID-19, as well as other disaster preparedness work, with isolated and harder to reach older adults, in multiple languages, to meet needs within existing funding.	OES
27. Conduct after-action analyses of COVID-19, including the impact on older, disabled, and at-risk adults, as one way to identify strategies to prevent future pandemic, emergency, and disaster-related deaths and disparities in deaths by age, ability, income, race, language, and other equity measures.	CHHS

Strategy E: Climate Readiness

Data Indicators: Percent of all trips that are low emission trips by adults age 60 or older

Initiatives for 2021-2022:	Lead Agency
28. Gradually factor in climate impact and safety, including disaster resiliency, in new (and rebuilt) Residential Living and other age- and disability-friendly housing, by considering infill opportunities and wildland urban interface issues.	BCSHA & CDI
29. Advocate for the new federal administration to increase support for housing modifications for climate, via weatherization services reaching older adults and people with disabilities, to meet need and as funds available.	CHHS
30. Set targets and develop strategies to include older adults and people with disabilities, of all races and ethnicities, in California Climate Action Corps.	CalVols
31. Support paratransit conversion to zero emission vehicles, including new light-duty paratransit vehicles by 2035 and all other transit vehicles by 2045, within existing resources.	CalEPA & CalSTA
32. Reduce Vehicle Miles Traveled and overall climate impact by aging and disability services at state and local levels.	CHHS

8-30

GOAL TWO for 2030: Health Reimagined

Person Centered: We will have access to the care and services we need to optimize our health and quality of life and to continue to live where we choose.

Target: Close the Equity Gap in and Increase Life Expectancy

Local Models: Inland Empire Health Plan (Health Plan); Partners in Care Foundation (CBO)

Strategy A: Bridging Health Care with Home

Data Indicators: Availability of services and supports, Enrollment in Medicare plans and programs, Difficulty with Activities of Daily Living (ADLs)

Initiatives for 2021-2022:	Lead Agency
33. Advocate with the new federal Administration to create a universal Long-Term Services and Supports benefit and assess opportunities for federal/state partnership (e.g., Milliman study, Washington State model).	CHHS
34. Plan and develop innovative models to increase access to long-term services and supports for people receiving Medicare only.	CHHS
35. Plan and develop innovative models to increase access to long-term services and supports and integrated health care for people receiving both Medicare & Medi-Cal ("duals"); by implementing statewide Managed Long-Term Services and Supports (MLTSS) and Dual Eligible Special Needs Plan (D-SNP) structure, in partnership with stakeholders.	CHHS
36. Expand access to home and community-based services for people receiving Medi-Cal: via CalAIM, by implementing "In Lieu of Services" (including: Housing Transition Navigation Services, Housing Deposits, Housing Tenancy and Sustaining Services, Short-term Post Hospitalization Housing, Recuperative Care, Respite, Day Habilitation Programs, Nursing Facility Transition/ Diversion to Assisted Living Facilities of Home, Personal Care and Homemaker Services, Home Modifications, Medically Tailored Meals, Sobering Centers, and Asthma Remediation) and "Enhanced Care Management."	CHHS
37. Consider home and community alternatives to short-term nursing home stays for participants in Medi-Cal managed care through utilization of combination of the home health benefit, in lieu of services, and proposed expanded telehealth benefit, including remote patient monitoring.	CHHS
38. Explore options within existing authority and new state plan authority for community health workers to conduct isolation checks/home visits for older and other adults, to meet need and as funds available.	CHHS

8-31

Initiatives for 2021-2022:	Lead Agency
39. Explore opportunities to increase stability for IHSS beneficiaries through back-up provider systems and registries.	CHHS
40. Apply for federal funding to assess and plan for home and community-based services in all counties, with diversity of providers, via the anticipated federal planning grant to develop a Medi-Cal Home and Community Based Services Roadmap, in partnership with Stakeholder process beginning 2020.	CHHS
41. Assess need and opportunities to expand community-based aging and disability networks' "business acumen" for health partnerships.	CHHS
42. Assess need and opportunities to modernize regulatory and licensing barriers for CBAS and MSSP.	CHHS
43. Reformulate an LTSS aging and disability stakeholder group to advise on long-term services and supports for all older adults and people with disabilities, drawing on stakeholders with experience on MPA LTSS Subcommittee and Olmstead Advisory, as well as new members, with increased diversity and continued participation by older adults, people with disabilities, and care providers.	CHHS

Strategy B: Health Care as We Age

Data Indicators: Percent of adults age 60 or older who are uninsured, Percent of adults age 60 or older who have a usual place to go to when sick or in need of health advice, Percent of civilians who live in areas with primary care shortages

Initiatives for 2021-2022:	Lead Agency
44. Modernize Medicare counseling services (HICAP) to serve more beneficiaries, continually improving cultural competency and language access, within existing resources.	CHHS
45. Assess opportunities to modernize enrollment process for Medicare Savings programs.	CHHS
46. Consistent with AB 80 (2020) when the DOF projects that the budget can accommodate the associated costs over a multiyear period, prioritize for inclusion in the budget the expansion of Medi-Cal to older adults who are undocumented.	CHHS
47. Include older adult behavioral health needs and geri-expertise in Behavioral Health Task Force planning, beginning with CDA joining the Task Force.	CHHS
48. Implement new generic prescription drug manufacturing partnerships for production or distribution, making essential medications affordable and accessible to more consumers – including older adults who are more likely to have a chronic condition requiring prescriptions and people with disabilities with co-occurring health conditions requiring prescriptions.	CHHS
49. Highlight to Medi-Cal plans and providers the value of palliative care to improve patient outcomes and support patient and family choices for care.	CHHS

8-32

Initiatives for 2021-2022:	Lead Agency
50. Identify ways to promote care wishes – such as Advanced Planning Directives and Physician Orders for Life Sustaining Treatment – for all ages.	CHHS

Strategy C: Lifelong Healthy Aging

Data Indicators: Number of hospitalizations for unintentional falls per 100,000 adults age 65 or older, Number of hospitalizations for unintentional falls per 100,000 adults age 65 or older, Percent of adults age 60 or older who experienced psychological distress in the past year, Number of adults age 60 or older who died by suicide per 100,000 people

Initiatives for 2021-2022:	Lead Agency
51. Share a series of public health/public education tools, with culturally competent and equity-targeted approaches, that promote brain health and address other healthy aging priorities (e.g., physical activity, nutrition, tobacco, oral health, mental health, substance abuse, and trauma).	CHHS
52. Continue to seek federal funding for a friendship warmline for older adults to address isolation and loneliness needs, and partner with state departments who host crisis lines and access lines.	CHHS
53. Build in older adult focus to existing Suicide Prevention Programs.	CHHS

Strategy D: Lifelong Healthy Aging

Data Indicators: Percent of emergency department visits by adults age 65 or older, Number of accredited geriatric emergency departments, Percentage of 30 day all-cause Medicare hospital readmissions

Initiatives for 2021-2022:	Lead Agency
54. Diversify and align with aging demographics the pipeline of residents in clinical geriatrics, primary care, and geriatric psychiatry, including dementia care, through career incentive strategies such as workforce shortage and loan forgiveness programs.	CHHS
55. Explore including geriatric training requirements, including dementia training, as well as racial and diversity demographics, via all state health licensing boards for new and continuing licensing.	CHHS & BCSHA
56. Include geriatric training in new community paramedic initiative.	CHHS
57. Support expansion of geriatric emergency department certifications statewide.	CHHS

8-33

Initiatives for 2021-2022:	Lead Agency
58. Assess opportunities for advance practice providers trained in geriatrics to fill gaps in geriatrics and primary care.	CHHS
59. Consider opportunities for gerontologists and geriatric social workers to participate in interdisciplinary teams.	CHHS
60. Collect data on geriatric care provision to assess strengths and gaps, with equity metrics including race and disability (for example, dementia care, oral health).	CHHS
61. Continue COVID-19 ad hoc geriatrics advisory group and broaden scope and participants in 2021 to include geriatric care expansion initiatives.	CHHS

Strategy E: Dementia in Focus

Data Indicators: Percent of adults age 65 or older who talked with a health care professional about cognitive decline or memory loss, Number of dementia-related deaths per 100,000 adults age 65 or older

Initiatives for 2021-2022:	Lead Agency
62. Continue California's leadership commitment to target clinical research into Alzheimer's on gender and racial disparities.	CHHS
63. Develop plan for an equity-focused dementia-prevention public health campaign, to meet needs as funds available.	CHHS
64. Promote screening, diagnosis, and care planning by health care providers for patients and families with Alzheimer's and related dementias, through hub and spoke training model of health care providers; direct caregiver training opportunities; and consideration of how dementia standards of care could be further incorporated in Medi-Cal and Medicare managed care.	CHHS
65. Seek stakeholder feedback on models of care coordination for IHSS participants with dementia or cognitive impairment.	CHHS
66. Assess options to increase Adult Day Services, especially for people with dementia	CHHS
67. Strategically plan and lead the growing number of California's pioneering Alzheimer's and all dementia initiatives with renewed leadership and partnership for the CHHS Alzheimer's Advisory Committee beginning 2021.	CHHS

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Strategy F: Nursing Home Innovation

Data Indicators: Percent of adults age 65 or older who live in a Skilled Nursing Facility (SNF), Number of SNF licensed beds per 100,000 adults age 65 or older, Number of safety deficiencies per bed in SNF

Initiatives for 2021-2022:	Lead Agency
68. Produce "COVID 2020" report on skilled nursing facilities and COVID-19, with California lessons learned and recommendations for national (CMS) policy reform.	CHHS
69. Continue to expand transparency on state data on nursing homes, including quality, staffing, financing, both in COVID-19 and ongoing.	CHHS & LWDA
70. Reengage stakeholders to revisit pilot for "small house" nursing homes.	CHHS & LWDA
71. Explore additional value-based payment methodology changes in skilled nursing, focused on care quality, job quality, equity, and health outcomes.	CHHS
72. Begin planning for growing skilled nursing and mental health needs in veterans' homes, per the Veterans Home Master Plan of Jan 2020.	CalVet
73. Begin planning for growing skilled nursing needs in custodial settings, including State Hospitals and correctional facilities, within existing resources.	CHHS & CDCR
74. Develop approach for patient representatives for residents of skilled nursing facilities without capacity, representatives, or written care wishes.	CHHS

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GOAL THREE for 2030: Inclusion & Equity, Not Isolation

Person Centered: We will have lifelong opportunities for work, volunteering, community engagement, and leadership and will be protected from isolation, discrimination, abuse, neglect, and exploitation.

Target: Keep Increasing Life Satisfaction as We Age

Local Model: Los Angeles: Purposeful Aging LA

Strategy A: Inclusion & Equity in Aging

Data Indicators: Percent of adults age 60 or older who said people in their community are willing to help each other

Initiatives for 2021-2022:	Lead Agency
75. Continue to expand culturally and linguistically competent communications to older adults, people with disabilities, and families.	CHHS & GovOps
76. Utilize private partnerships and existing funds to implement anti-ageism and equity campaign ("California for All Ages") with public, employers, and entertainment industry, including equity by age, race, ethnicity, language, citizenship status, sex, gender identity, sexual orientation, family status, disability, dementia/cognitive status, and income.	CHHS & GovOps
77. Continue new "Equity in Aging" Provider Peer-to-Peer Training for aging networks.	CHHS
78. Produce report on CARES funding to Older American Act programs on impact and equity.	CHHS
79. Set and work towards diversity, equity, and inclusion goals for representation in aging and disability departments and related State boards, such as CDA, DOR, Commission on Aging, and more.	CHHS
80. Convene a stakeholder Equity in Aging Advisory group.	CHHS

Strategy B: Closing the Digital Divide

Data Indicators: Percent of older adults with Internet access at home, Number of adults age 60 or older who participate in the California Lifeline Program

Initiatives for 2021-2022:	Lead Agency
81. Execute the State Broadband Council's new Strategic Plan, including older adults and using an equity lens, per Executive Order in August 2020, within existing resources.	GovOps & CHHS

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Initiatives for 2021-2022:	Lead Agency
82. Seek private donations and use existing funds to distribute personal technology devices to OAA program participants.	GovOps & CHHS
83. Develop plan to launch digital literacy support for older adults and for providers.	GovOps & CHHS

Strategy C: Opportunities to Work

Data Indicators: Percent of adults age 60 or older who are in the civilian labor force, Number of age discrimination complaints filed with State for employment investigations

Initiatives for 2021-2022:	Lead Agency
84. Consistent with the goals of the Future of Work Commission, explore ways to promote flexible work models, especially as people age, experience disability, or after retirement.	LWDA & GovOps
85. Execute State Workforce Plan's recent inclusion of older adults and CDA's employment program/Title V with local CWDBs and begin mapping job training and apprenticeship opportunities available to older adults and people with disabilities to match available jobs, through all LWDA and CHHS channels, such as Workforce Boards, CalFresh E&T, OAA Employment, Disabled Worker.	LWDA & CHHS
86. Provide assistive technology equipment and devices available to workers with disabilities, to meet need and advance equity, within existing resources.	LWDA & CHHS
87. Provide re-entry services to older adults that increase employment and engagement and address inequity, to meet need and advance equity, within existing resources.	LWDA & CDCR

Strategy D: Opportunities to Volunteer and Engage Across Generations

Data Indicators: Percent of adults age 60 or older who reported having done volunteer work or community service in the past year that they had not been paid for

Initiatives for 2021-2022:	Lead Agency
88. Engage the diversity of Californians, including older adults and people with disabilities of all races and ethnicities, in #CaliforniansForAll, AmeriCorps, and all CalVols programs.	CalVols
89. Scope opportunity for new intergenerational volunteerism partnerships in schools, with philanthropic partners.	CHHS & CDE

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Initiatives for 2021-2022:	Lead Agency
90. Promote and adapt "village models" for older adult volunteerism and services, building on the strengths of California's diverse communities.	CHHS
91. Launch an elder story project, in partnership with libraries and aging services, and engage the diversity of California elders.	CHHS & California State Library
92. Assess older adults' engagement in lifelong learning at Aging services, Adult Schools, and Community Colleges, including online, continually improving cultural competency and languages.	CHHS, CDE & Community Colleges

Strategy E: Protection from Abuse, Neglect, and Exploitation

Data Indicators: Number of confirmed allegations of abuse and of self-neglect among Adult Protective Services (APS) clients age 65 or older, Percent of APS clients age 65 or older for whom a prior report was filed within the past 12 months, Number of complaints in Residential Care Facilities for the Elderly and Skilled Nursing Facilities

Initiatives for 2021-2022:	Lead Agency
93. Create a statewide California Elder Justice Council to increase coordination and develop recommendations to prevent and address elder abuse, neglect, exploitation, and fraud, including consideration of particular COVID-19 risks and of the 28 recommendations from the Elder Justice Coalition.	CHHS, BCSHA, OAG
94. Review roles of Licensing, Long Term Care Ombudsmen, and Adult Protective Services and the experiences in other states to prevent and address abuse and neglect in long-term care facilities.	CHHS
95. Assess Adult Protective Services' capacity, age of people served, and services provided, especially for complex cases, given growing and changing needs.	CHHS
96. Assess needs and capacities of local Public Guardians, Public Conservators and Public Advocates, given growing and changing needs.	CHHS
97. Assess needs and capacities of Legal Services for Older Adults, given growing and changing needs.	CHHS

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Strategy F: California Leadership in Aging

Data Indicators: Number of counties with a local plan on aging

Initiatives for 2021-2022:	Lead Agency
98. Build out No Wrong Door/"On Door" statewide for public information and assistance on aging, disability, and dementia, via upgraded web portal, statewide network of local ADRCs with shared training, tools, and technology, and continually improving cultural competency and language access.	CHHS
99. Create a Governor's Office Leadership Position on Aging, Disability, and Alzheimer's.	GO
100. Begin process for California to become an AARP-Certified Age-Friendly State within existing resources.	GO & CHHS
101. Revisit California's Area Aging on Agency local leadership structures - including local area map, funding formulas, and designations - via California's Federal Older Americans Act State Plan 2021-2024, to meet growing and changing needs and continue to advance equity.	CHHS
102. Facilitate a nation-leading research partnership on aging with California's universities.	CHHS
103. Seek opportunities to include aging in development of international partnership agreements between California and other nations engaged in planning and leading around aging.	GO
104. Launch "Implementing MPA in California Together (IMPACT)" Committee to oversee implementation 2021-2022 and produce MPA annual report, with results and recommended updates, within existing resources.	CHHS
105. Consider stakeholder recommendations and opportunities to broaden into Master Plan for Aging and Disability.	GO & CHHS
106. Continually improve Data Dashboard for Aging, to advance equity – specifically, expand data collection and quality by age, race, ethnicity, language, citizenship status, sex, gender identity, sexual orientation, family status, disability, dementia/cognitive status, income.	CHHS

8-39

GOAL FOUR for 2030: Caregiving that Works

Person Centered: We will be prepared for and supported through the rewards and challenges of caring for aging and disabled loved ones.

Target: One Million High-Quality Direct Care Jobs

Local Model: Contra Costa: Healthcare Career Pathways

Strategy A: Family & Friends Caregiving Support

Data Indicators: Percent of adults who provided help in the past year to a family member or friend who has a serious or chronic illness or disability

Initiatives for 2021-2022:	Lead Agency
107. Promote current state paid family leave benefits to older Californians, people with disabilities, and family caregivers.	LWDA
108. Assess participation in state paid family leave, including recent legislation to expand equity, for equity, including LGBTQ, race, income, gender.	LWDA
109. Develop options to include family caregivers in home and community assessments.	CHHS
110. Consistent with CalAIM, expand respite care for family caregivers.	CHHS

Strategy B: Direct Care Job Creation

Data Indicators: Number of paid caregivers per 1,000 adults age 65 or older

Initiatives for 2021-2022:	Lead Agency
111. Convene a Direct Care Workforce Solutions Table to address workforce supply challenges and opportunities in skilled nursing facilities.	CHHS & LWDA
112. Consider expanding online training platforms for direct care workers – including opportunities for dementia training for IHSS family caregivers seeking a career ladder and more - to meet need as funding available.	CHHS, LWDA & Community Colleges
113. Diversify pipeline for direct care workers in home and community settings by testing and scaling emerging models (e.g., Healthcare Career Pathways; High-Road Direct Care; Universal Home Care Workers; more), to meet need as funding allows.	CHHS, LWDA, CDE & Community Colleges

8-40

Strategy C: Virtual Care Expansion

Data Indicators: Percent of Medicare primary care visits delivered via telehealth

Initiatives for 2021-2022:	Lead Agency
114. Identify innovative models and solutions to enhance telehealth access for Californians of all ages, races, and ethnicities, in alignment with State Broadband Council's new Strategy per August 2020 Exec Order, within existing resources.	CHHS & GovOps
115. Expand telehealth access to multiple Medi-Cal delivery systems, incorporating lessons from COVID-19 and including virtual communication, remote patient monitoring, provider education, beneficiary education, family caregivers, and language access considerations, within existing resources.	CHHS & GovOps
116. Consider opportunities to access personal and home technologies that promotes healthy aging, to meet need and advance health equity, as funds available.	CHHS & GovOps

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GOAL FIVE for 2030: Affording Aging

Person Centered: We will have economic security as long as we live.

Target: Close the Equity Gap in and Increase Elder Economic Security

Local Model: San Francisco COVID-19 Response: Project Homekey & Meals Expansion

Strategy A: End Homelessness for Older Adults

Data Indicators: Percent of adults age 60 or older who are experiencing homelessness or at risk for homelessness

Initiatives for 2021-2022:	Lead Agency
117. Building on the success of Homekey, further develop the network of housing needed to end homelessness, prevent older and other at-risk individuals from falling into homelessness, and provide expanded supports at housing placements.	CHHS & BCSHA
118. Expand older homelessness programs, such as HomeSafe (APS) and Housing and Disability Advocacy Program (HDAP/SSI), to meet needs as funds allow.	CHHS
119. Assess IHSS plus Housing models.	CHHS

Strategy B: Income Security as We Age

Data Indicators: Percent of adults age 60 or older who have access to workplace retirement benefits

Initiatives for 2021-2022:	Lead Agency
120. In State Planning for Affordability, include aging, disabled, and caregiving populations and life course considerations.	LWDA
121. Advocate for new federal Administration to assess Social Security gaps for California's diverse workforce, including caregivers, farmworkers, and more.	LWDA
122. Assess and propose pension data indicators – such as availability and adequacy to aging and older adults – to include in Data Dashboard for Aging.	GovOps, CHHS, SCO & STO
123. Continue to promote CalSavers.	STO
124. Review CalSavers participation data for equity and consider CalSavers reforms to expand access and impact.	STO
125. Continue to promote CalABLE.	STO

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Initiatives for 2021-2022:	Lead Agency
126. Review CalABLE participation data for equity and consider reforms to expand access and impact, such as expanded eligibility.	STO
127. Continue to promote the California Earned Income Tax Credit (EITC), the only EITC in nation available to people 65 and over.	CHHS
128. Review CalEITC participation data by older adults for equity and consider reforms to expand access and impact.	CHHS & FTB

Strategy C: Protection from Poverty & Hunger

Data Indicators: Percent of basic cost of living covered by SSI/SSP for older adults age 65 or older living alone or as a couple; Percent of low-income older adults age 60 or older who are food insecure and who are enrolled in CalFresh

Initiatives for 2021-2022:	Lead Agency
129. Consistent with the Budget Act of 2018, begin to bring older adult basic income (Supplemental Security Income/State Supplementary Payment and Cash Assistance Program for Immigrants) up to meet Elder Economic Index and Federal Poverty Level, to meet need as funding available.	CHHS
130. Map and identify opportunities – at federal, state, and local level - to address older Californians' needs for nutrition, with lessons learned from COVID-19 Food CBO work group, across CalFresh, Older Californians' Home and Congregate Meals, Food Banks, Senior Farmers' Market Nutrition, Adult Care Meals, Medically Tailored Meals, Residential Facility Meals, Great Plates, and more.	CHHS, CDFA, OES & CDE
131. Continue to streamline older and disabled adult enrollment, renewal, and online shopping in CalFresh, as allowable.	CHHS
132. Seek federal funds to expand the senior food box program (Commodity Supplemental Food Program) statewide.	CHHS

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Lead Agency Acronyms

BCSHA	Business, Consumer Services & Housing Agency
CalEPA	CA Environmental Protection Agency
CalSTA	CA State Transportation Agency
CalVet	CA Department of Veteran Affairs
CalVols	CA Volunteers
CDCR	CA Department of Corrections & Rehabilitation
CDE	CA Department of Education
CDI	CA Department of Insurance
CDFA	CA Department of Food & Agriculture
CHHS	CA Health & Human Services Agency
CNRA	CA Natural Resources Agency
FTB	Franchise Tax Board
GO	Governor's Office
GovOps	Government Operations Agency
LWDA	Labor & Workforce Development Agency
OAG	Office of the Attorney General
ODI	Office of Digital Innovation
OES	Office of Emergency Services
SCO	State Controller's Office
SGC	Strategic Growth Council
STO	State Treasurer's Office

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Acknowledgements

Thank you to the many, many leaders who partnered to produce the Governor's Master Plan. Thousands of community members and scores of stakeholders, elected representatives, and government departments offered their valuable time, data, expertise, and firsthand knowledge of promising opportunities for building an age-, dementia-, and disability-friendly California for all. We would like to especially thank the following contributors to the development of the California Master Plan for Aging.

Public:

All members of the public who participated in and provided input via the pledge for Together We Engage in summer 2019 and webinars, surveys, town halls, meetings, and email throughout the planning process.

Stakeholders:

[MPA Stakeholder Advisory Committee Members](#); [MPA Long-Term Services & Supports Subcommittee Members](#); [MPA Research Subcommittee Members](#); [MPA Equity Work Group Members](#); [Webinar Wednesday Expert Presenters](#); [Governor's Task Force on Alzheimer's Prevention, Preparedness & Path Forward](#)

State Legislators and Local Officials – including these hosts of Community Roundtables:

[Assemblymember Jim Wood](#); [Grass Valley Council Member Jan Arbuckle](#); [Senate President Pro Tempore Toni Atkins](#); [Senator Jim Beall](#); [Senator Melissa Hurtado](#); [Senator Hannah-Beth Jackson](#); [Assemblymember Adrin Nazarian](#); [Senator Dr. Richard Pan](#)

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Data Dashboard for Aging Partners:

[West Health Institute](#); [California Department of Public Health's Let's Get Healthy California Team](#)

Cabinet-Level Work Group on Aging Members:

[California Business, Consumer Services and Housing Agency](#); [California Department of Finance](#); [California Department of Veterans Affairs](#); [California Government Operations Agency](#); [California Governor's Office of Emergency Services](#); [California Health and Human Services Agency](#); [California Labor and Workforce Development Agency](#); [California Natural Resources Agency](#); [California State Transportation Agency](#); [California Strategic Growth Council](#); [California Volunteers](#); [Governor's Office of Planning and Research](#); [Office of California Surgeon General](#)

Last but not least, thank you to the MPA Team at the California Department of Aging, California Health and Human Services Agency, and the Office of the Governor of California.

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ADRC of San Benito County
Staff Report – December 2020

Staff participated in an engaging and encouraging discussion with a lead member of the State ADRC Branch regarding the ADRC of San Benito County's continued status and funding as an emerging ADRC. The conversation was centered around the completed Emerging ADRC Designation Tool from late October of last year, and provided CDA staff an opportunity to ask additional questions, and hear responses from local programs. CDA was satisfied with the progress our emerging ADRC has made to date and provided additional actionable guidance around expanded partnerships, COVID-19 ADRC CARES Act Rapid Assessment - - emergency and pandemic - - resources and planning supports, sustainability; and core supports.

Work is wrapping up on the installation of, and transfer to, a new telecom system at Seniors Council's Aptos office. The new system will provide more consistent communications, increased functionality in sharing and transferring calls and calls data, and emergency battery back-up when power is lost. The new system will also be more affordable over time. Staff is currently initializing and becoming familiar with the internet-based system. Additionally, Seniors Council's Project SCOUT office at the Watsonville Senior Center and Seniors Council's ADRC Core Partner in San Benito County, Jovenes de Antaño, are both also slated for similar upgrades with the goal of creating a more consistent and integrated system to support referral activities.

Staff attended a number of virtual information and training webinars the past month, including: ACL - ADRC Care Transitions Peer Hour; Santa Cruz County Emergency Management Meeting; the C4A & CFILC Integrated Virtual Conference; Center for Medicare and Medicaid Services – Money Follows the Person Demonstration Program; the HOME Collaborative; Finding and Reaching Most At-Risk Individuals PAL (Peer Action Learning); AIRS (Association of Information and Referral Specialists) Webinar - A Look At the Updated Standards; NASUAD ADvancing States - Affordable Housing for Older Adults and People with Disabilities; the ADRC MAC (Medicaid Administrative Claiming) Stakeholders Workgroup. An abundance of information, guidance, and expertise, but perhaps the most interesting and insightful of the bunch was the C4A & CFILC Integrated Virtual Conference that took place in our own backyard!

Still no final decision to move ahead with signing an agreement to provide website development services for an independent ADRC of San Benito County website. We look forward to developer presentations and subsequent internal discussions of the proposal merits. The site will feature information about ADRC core services and supports, and both person-centered and No Wrong Door approaches to LTSS options counseling and other critical information, decision-making, and planning support. The site will also serve as a host site for a digital, subject searchable, resources directory for aging and disability services and supports. The work will support 24-hour public access to core and extended services to support community living needs.

Staff and ADRC LTSS Options Counseling Certificate Program participants have been actively working on their certification program curriculum now for approximately six weeks. The original scheduled completion date of mid-February will likely have to be revised considering the program progress reporting. As this was anticipated owing to learners having to fit the 22 hours of study into their fluctuating work schedules, it does not pose a problem, as there is additional time built into the contract with BU-CADER. So far there has been universal praise for the course content, depth, as well as detail, and if anything, learners report, its sometime difficult not to become sidetracked with the supporting materials and supplemental readings and resources.

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State of California HEALTH AND HUMAN SERVICES AGENCY

GAVIN NEWSOM
GOVERNOR



December 7, 2020

Clay Kempf
234 Santa Cruz Ave.
Aptos, CA 95003

Dear Clay,

Thank you for your invaluable contributions to the development of California's Master Plan for Aging and the advancement of a California for all, across the lifespan. I am both personally and professionally grateful for the guidance, expertise, and dedication you brought to the role as a member of the Stakeholder Advisory Committee.

As the Governor's Executive Order N-14-19 in June 2019 proclaimed, California is home to many innovators and has tremendous opportunities to design and promote healthy aging policies for older Californians of all income levels, including patient-centered care, healthy lifestyles and communities, and prevention of exploitation and abuse. Government cannot, and should not, take on these endeavors alone. After a year of intensive stakeholder and public engagement, the Stakeholder Advisory Committee thoughtfully put forth over four hundred recommendations for consideration by the Governor's Administration for the Master Plan for Aging, including the Long-Term Services & Supports Stakeholder Report.

Your participation, and that of your colleagues, has been imperative to the development of what will be a person-centered, data-driven framework for a California for All Ages – one that is age-friendly, disability-friendly, and dementia-friendly. Your commitment to equity throughout this process is commendable. Your dedication during the pressures of the COVID-19 pandemic these last few months is especially appreciated. The Administration looks forward to releasing the State's Master Plan for Aging in December informed by this groundbreaking work. From all of us at the Office of the Governor and California Health and Human Services Agency, we thank you for your service, leadership, and partnership.

Sincerely,

A handwritten signature in blue ink that reads 'Mark Ghaly'.

Mark Ghaly MD, MPH
Secretary

RECEIVED

DEC 14 2020

SENIORS COUNCIL

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MARK A. GHALY MD, MPH
SECRETARY

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and Development

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