



City of Watsonville Code Enforcement



April 2024

What is Code Enforcement?

The City of Watsonville places a high priority on code enforcement as a means of accomplishing adopted community goals, such as:

Maintaining the
quality of
neighborhoods,

Avoiding nuisances

Protecting the health,
and safety of all our
city residents



The code enforcement program is not intended to be selective or discriminatory against any one individual, group, or business.



Personnel



3 Code Enforcement Officers:

- ▶ Ruben Vargas
- ▶ Claudia Leonor
- ▶ Anthony Montero



Code Cases

Over 450 Code Enforcement Cases were activated during fiscal year 2022-23.

- Roughly 95% of the cases have been resolved and closed FY22-23.

In fiscal year 2023-2024: 320 cases activated to date.

- 275 cases resolved and closed to date.

The remaining cases will be closed as compliance is achieved.

- Each case varies in length of time depending on the type of violations.



Types of Complaints

2021 International Property Maintenance Code (IPMC)

- Adopted Jan. 1, 2023

Property Maintenance WMC 5-33.03

Zoning Violations WMC 14-16

Illegal Construction WMC 8-1.105

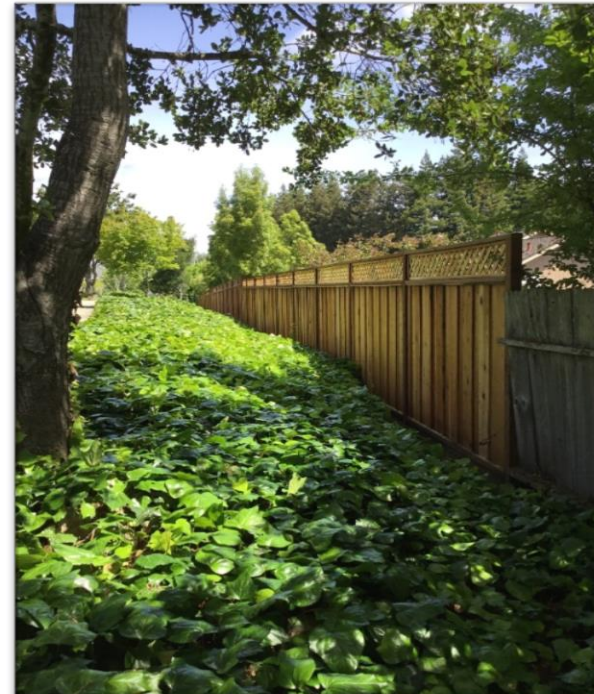
Enforcement of Public Works/PD Regulations

- Memorials, Flower Vendors

Fences



Before



After

Overgrown/Neglected Landscaping



Before



After



Maintenance of Exterior Premises



Before



After

Maintenance of Exterior Premises



Before

After

Parking on Unimproved Surfaces



Before



After



Parking Facilities



Before



After



Watsonville
COMMUNITY DEVELOPMENT

Zoning Violations



Before



After



Watsonville
COMMUNITY DEVELOPMENT

Illegal Construction/Stop Work



Before



After



Illegal Construction



Signage



Signage



Signage



Memorials/Encroachment



How Do I File a Complaint?

CUSTOMER COMPLAINT FORM
CITY OF WATSONVILLE – Community Development Department
250 Main Street
Watsonville, CA 95077
(831) 768-3050/(831) 728-6173 - Fax



CDEF#

GENERAL INFORMATION

DATE: LOCATION/ADDRESS OF COMPLAINT:

NATURE OF COMPLAINT:

STAFF USE ONLY

RECEIVED BY: DEPT/DIV: DATE:

REFERRED TO: DEPT/DIV: DATE:

CONDITIONS FOUND:

INITIAL ACTION TAKEN:

☐ CUSTOMER NOTIFIED OF INITIAL ACTION - DATE: TIME:

CONFIDENTIAL – NOT TO BE DISCLOSED

*TEAR THIS SECTION OFF FOLLOWING CASE CLOSURE.

NAME OF CONCERNED CITIZEN: PHONE #:

STREET ADDRESS:

CITY: ZIP:

E-MAIL ADDRESS:

P:\FORMS\Customer Complaint Form.doc



Visiting the Community
Development
Department located at
250 Main Street



Call (831) 768-3050



Watsonville
COMMUNITY DEVELOPMENT

Online Complaints

← ↻ 🔒 <https://www.watsonville.gov/FormCenter/Community-Development-4/Code-Enforcement-Complaint-Form-43>

ESS Watsonville | Official... Hub - Code Enforce... Complaint/Violatio... GIS MUNIS Reports Assessor's Office

Create a Website Account - Manage notification subscriptions, save form progress and more.

Your Government Departments Community Business

Search forms:
Word or Phrase

By [signing in or creating an account](#), some fields will auto-populate with your information.

Code Enforcement Complaint Form


Date <input type="text" value="mm/dd/yyyy"/>	Address of Violation* <input type="text"/>		
Address 2 <input type="text"/>	City* <input type="text"/>	State* <input type="text"/>	Zip Code* <input type="text"/>

Nature of Complaint*

Photograph (optional)
 No fil...osen
You may upload an image of the code violation

Please tell us about the code violation you witnessed. You must provide the address of the suspected violation, your name and contact information for Staff to address your complaint. The City will not respond to anonymous complaints. All contact information is kept confidential and will not be shared.

Your First Name* <input type="text"/>	Your Last Name* <input type="text"/>	Email Address* <input type="text"/>	Phone Number* <input type="text"/>
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protected by reCAPTCHA 
Privacy - Terms

Submit

* indicates a required field



Submit complaints online
at: www.watsonville.gov

Questions?



Ruben Vargas
Sr. Code Enforcement Officer
City of Watsonville
ruben.vargas@watsonville.gov