



221 Law Street
Thomasville, GA 31792
229.226.3024
cleaverbrooks.com

August 25, 2023

To: Whom It May Concern

Subject: RF MacDonald – Authorized Cleaver-Brooks Representative

Please be advised that **RF MacDonald** is the Exclusive Regional Representative in the following territories for Cleaver-Brooks, Inc.

- The State of California
- The State of Nevada

Cleaver-Brooks Products include Boilers, Nebraska, Burners (ProFire, NATCOM), Controls, Heat Recovery Systems, Water Systems, Exhaust Solutions and Parts. This Regional Representation gives **RF MacDonald** the exclusive right to all sales and service pertaining to Cleaver-Brooks products and services, including factory authorized startup as approved for Cleaver-Brooks products by **RF MacDonald** factory trained technicians. Additionally, all Service and Warranty work performed on Cleaver-Brooks Equipment must be performed by a Factory Authorized Representative. To obtain the title of "Factory Authorized", Cleaver-Brooks requires the Service Technicians from each Representative Office to attend various C-B training courses conducted throughout each year. These courses provide the necessary certification required to perform maintenance and repairs to Cleaver-Brooks boilers, burners and controls. Cleaver-Brooks does not warranty or support the work performed by anyone other than the Cleaver-Brooks Representative, nor can we guarantee the proper operation of equipment manufactured by anyone other than Cleaver-Brooks.

This representation is exclusive to **RF MacDonald** in this assigned territory, and any company other than **RF MacDonald** claiming the right to sell directly these items pertaining to Cleaver-Brooks is not authorized by the factory.

For any questions regarding this representation, please feel free to contact me directly.

Very truly yours,

Cleaver-Brooks, Inc.

Mark Ziolkowski

Mark Ziolkowski
Corporate Regional Manager – Western Region